# Instruction Book

# Condenser Tumble Dryer

# VisionHD

8kg

Condenser



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# Introduction

Please read and follow these instructions carefully and operate the machine accordingly. This booklet provides important guidelines for safe use, installation, maintenance and some useful advice for best results when using your machine.

Keep all documentation in a safe place for future reference or for any future owners.

# **Delivery information**

Please check that the following items are delivered with the appliance:

- Instruction manual
- Guarantee card
- Energy label

Check that no damage has occurred to the machine during transit. If it has, call for service by GIAS.

Call 08705 400 600

If the appliance is not running properly or breaks down, switch it off, disconnect the plug from the socket and do not tamper with the appliance.

Consult GIAS Service for possible repair.

Call 08705 400 600

Failure to comply with the above can compromise the safety of the appliance. You may be charged for a service call if a problem with your machine is caused by misuse.

# Unpacking the product



- 1. Cut carefully around the base of the packaging and up one corner.
- 2. Remove the polythene sleeve and lift the dryer off the polystyrene base.

Dispose of the packaging safely. Make sure it is out of the reach of children, it is a potential source of danger.

# Safety reminders

### Installation

- Check that the product has no visible signs of damage before use.
   If damaged do not use and please call our national number:
   08705 400 600
- Do not use adapters, multiple connectors and/or extensions.
- Never install the dryer against curtains and be sure to prevent items from falling or collecting behind the dryer.
- The appliance must not be installed behind a lockable door, a sliding door or a door with a hinge on the opposite side of the door to that of the tumble dryer.

#### Use

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance
- WARNING Misuse of a tumble dryer may create a fire hazard.
- This machine is solely for domestic use, i.e. to dry household textiles and garments.
- This machine should only be used for its intended purpose as described in this manual. Ensure that the instructions for installation and use are fully understood before operating the appliance.
- Do not touch the appliance when hands or feet are damp or wet.
- Do not lean on the door when loading the machine or use the door to lift or move the machine.
- Do not allow children to play with the machine or its controls.
- WARNING Do not use the product if the fluff filter is not in position or is damaged; fluff could be ignited.
- WARNING Where the hot surface symbol is located the temperature rise during operation of the tumble dryer may be in excess of 60 degrees C.
- Remove the plug from the electricity supply. Always remove the plug before cleaning the appliance.
- Do not continue to use this machine if it appears to be faulty.
- Lint and fluff must not be allowed to collect on the floor around the outside of the machine.
- The drum inside may be very hot. Always allow the dryer to complete the cool down period before removing the laundry.

### The Laundry

- Do not dry unwashed items in the tumble dryer.
- WARNING Do not tumble dry fabrics treated with dry cleaning fluids.
- WARNING Foam rubber materials can, under certain circumstances, when heated become ignited by spontaneous combustion. Items such as foam rubber (latex foam), shower caps, waterproof textiles, rubber backed articles and clothes or pillows

- fitted with foam rubber pads MUST NOT be dried in the tumble dryer.
- Always refer to the laundry care labels for directions on suitability for drying.
- Clothes should be spin dried or thoroughly wrung before they are put into the tumble dryer. Clothes that are dripping wet should NOT be put into the dryer.
- Lighters and matches must not be left in pockets and NEVER use flammable liquids near the machine.
- Glass fibre curtains should NEVER be put in this machine. Skin irritation may occur if other garments are contaminated with the glass fibres.
- Items that have been soiled with substances such as cooking oil, acetone, alcohol, petrol, kerosene, spot removers, turpentine, waxes and wax removers should be washed in hot water with an extra amount of detergent before being dried in the tumble dryer.
- Fabric softeners, or similar products, should be used as specified by the fabric softener instructions.

### **Enviromental Issues**

- All packaging materials used are environmentally-friendly and recyclable. Please help dispose of the packaging via environmentally-friendly means. Your local council will be able to give you details of current means of disposal.
- To ensure safety when disposing of an old tumble dryer disconnect the mains plug from the socket, cut the mains power cable and destroy this together with the plug. To prevent children shutting themselves in the machine break the door hinges or the door lock.

#### **GIAS Service**

 To ensure the continued safe and efficient operation of this appliance we recommend that any servicing or repairs are only carried out by an authorised GIAS service engineer.

## European Directive 2002/96/EC

This appliance is marked according to the European Directive 2002/96/EC on Waste Electrical and Electronic Equipment (WEEE).

By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product.

The symbol on the product indicates that this product may not be treated as household waste. Instead it shall be handed over to the applicable collection point for the recycling of electrical and electronic equipment

Disposal must be carried out in accordance with local environmental regulations for waste disposal.

For more detailed information about treatment, recovery and recycling of this product, please contact your local city office, your household waste disposal service or the shop where you purchased the product.





# Installation

### Electrical requirements

Tumble dryers are supplied to operate at a voltage of 230-240V, 50 Hz single phase. Check that the supply circuit is rated to at least 13A.

This appliance is fitted with a moulded-on non-rewireable plug which is already equipped with a BS 1362 ASTA approved 13A fuse. Any replacement must be the same rating and specification. If the fuse cover is lost, do not use the plug until it is replaced.

Electricity can be extremely dangerous.

This appliance must be earthed.

The socket outlet and the plug on the appliance must be of the same type.

Do not use multiple adapters and/or extension leads.

The plug should be accessible for disconnection after the appliance has been installed.

The wires in the mains lead are coloured in accordance with the following codes:

Blue NEUTRAL

Brown LIVE
Green and Yellow EARTH

CE Appliance complies with European Directive 89/336/EEC, 73/23/EEC and subsequent amendments.

# Adjusting the feet

Once the machine is in place the feet should be adjusted to ensure that the machine is level.

Adjust the four feet to ensure the machine is firm and level.

Do not plug the machine in and switch it on at the mains until the installation is completed.

You may be charged for a service call if a problem with your machine is caused by incorrect installation.

If the mains cord on this appliance is damaged, it must be replaced by a special cord which is ONLY obtainable from the Hoover spares service. It must be installed by a competent person.

Call 01204 556111

# Ventilation

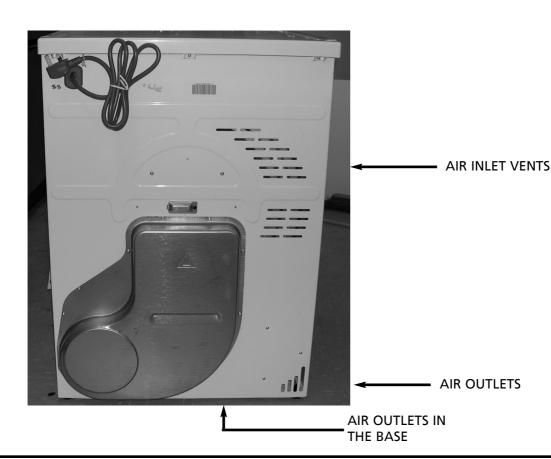
For your safety, this dryer must be correctly installed.

If there is any doubt about installation, call the national GIAS Service number for advice.

08705 400 600 (Eire 018301 666)

Adequate ventilation must be provided in the room where the tumble dryer is located to prevent gases from appliances burning other fuels, including open fires, being drawn into the room during operation of the tumble dryer.

- Exhaust air must not be discharged into a flue which is used for exhausting fumes from appliances burning gas or other fuels.
- Check regularly that the air flowing through the dryer is not restricted.
- Check the fluff filter after use, and clean, if necessary.
- The inlet and outlets should be kept free from obstructions. To ensure adequate ventilation the space between the bottom of the machine and the floor must not be obstructed. There should be a gap of at least 12mm between the machine and any obstructions.
- Prevent items from falling or collecting behind the dryer as these may obstruct the air inlet and outlet.
- **NEVER** install the dryer up against curtains.



# Preparing the load

Before using the tumble dryer for the first time:

- Please read this instruction book thoroughly.
- Remove all items packed inside drum.
- Wipe the inside of the drum and door with a damp cloth to remove any dust which may have settled in transit.

# Clothes preparation

Make sure that the laundry you are going to dry is suitable for drying in a tumble dryer, as shown by the care symbols on each item.

Check that all fastenings are closed and that pockets are empty. Turn the articles inside out. Place clothes loosely in the drum to make sure that they don't get tangled.

# Maximum drying weight

- Cottons Max. 8 kg
- Synthetics Max. 4 kg

#### Sort the load as follows:

By care symbols

These can be found on the collar or inside seam:

Sui

Suitable for tumble drying.

 $\odot$ 

Tumble drying at high temperature.

0

Tumble drying at low temperature only.



Do not tumble dry.

If the item does not have a care label it must be assumed that it is not suitable for tumble drying.

#### By amount and thickness

Whenever the load is bigger than the dryer capacity, separate clothes according to thickness (e.g. towels from thin underwear).

By type of fabric

**Cottons/linen:** Towels, cotton jersey, bed and table linen.

**Synthetics:** Blouses, shirts, overalls, etc. made of polyester or polyamid, as well as for cotton/synthetic mixes.

By drying level

Sort into: iron dry, cupboard dry, etc. For delicate articles press the 'ACRYLIC/SYNTHETIC' button to select low drying temperature.

Do not overload the drum, large items when wet can exceed the maximum admissible clothes load (for example: sleeping bags, duvets).

# Drying advice

IMPORTANT: Do not dry articles which have been treated with a dry cleaning fluid or rubber clothes (danger of fire or explosion).

### Do not tumble dry:

Woollens, silk, delicate fabrics, nylon stockings, delicate embroidery, fabrics with metallic decorations, garments with PVC or leather trimmings, training shoes, bulky items such as sleeping bags, etc.

### Energy saving

Only put into the tumble dryer laundry which has been thoroughly wrung or spin-dried. The drier the laundry the shorter the drying time thus saving electricity.

#### **ALWAYS**

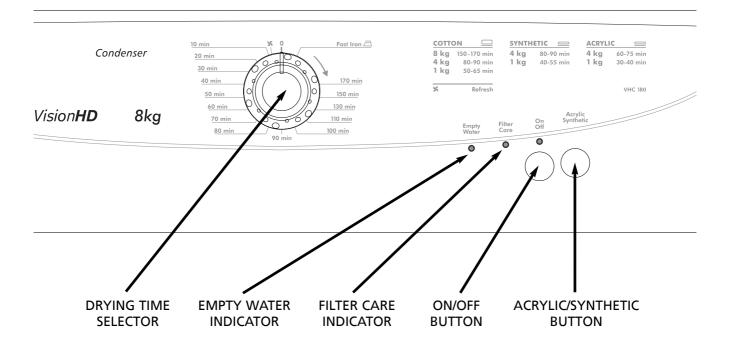
- Try to dry the maximum weight of laundry, this will save time and electricity.
- Check that the filter is clean before every drying cycle.

#### **NEVER**

- Exceed the maximum weight, this will waste time and electricity.
- Put dripping wet items into the tumble dryer, this may damage the appliance.

During the last 15 minutes the load is always tumbled in cool air.

# **Controls and indicators**



#### Control panel and indicator lights

**'ON/OFF Button and Indicator** – press to switch on, the indicator will light.

**'ACRYLIC/SYNTHETIC' Button** – press to reduce the heat level for delicate items, press again to select high temperature.

HIGH heat setting

LOW heat setting

**'DRYING TIME' Selector** – selects drying time or the Fast Iron option.

'FILTER CARE' Indicator – lights when the filter needs cleaning.

**'EMPTY WATER' Indicator** – lights when the water container is full.

# Door and Filter



### Opening the door Pull on handle to open the door.

To restart the dryer, close the door and press the 'ON/OFF' button.

#### **WARNING!**

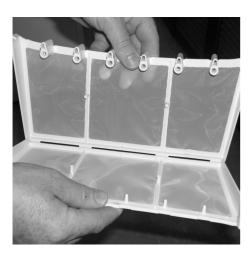
When the tumble dryer is in use the drum and door may be VERY HOT. Never stop a tumble dryer before the end of the drying cycle unless all items are quickly removed and spread out so that the heat is dissipated.



### Filter

IMPORTANT: To maintain the efficiency of the dryer check that the fluff filter is clean before each drying cycle.

- Pull the filter upwards. 1.
- 2. Open filter as shown.
- 3. Gently remove lint using a soft brush or your fingertips.
- Snap the filter together and push back into place.



### Filter Care Indicator

Lights when the filter needs cleaning.

If the laundry is not drying check that the filter is not clogged.

# Water Container

The water removed from the laundry during the drying cycle is collected in a container at the bottom of the dryer.

When the container is full the 'EMPTY WATER' indicator on the control panel will light, and the container **MUST** be emptied. However, we recommend that the container is emptied after each drying cycle.

NOTE: Very little water will collect during the first few cycles of a new machine as an internal reservoir is filled first.

### To remove the container

1. Gently pull the bottom of the kickplate so that it unclips from the dryer. The top section can then be unhinged allowing the kickplate to be completely removed.



Pull firmly on the handgrip and slide the water container out of the dryer.



Support the container with both hands. When full, the water container will weigh about 4kg.





- **3.** Open the lid located on the top of the container and empty the water.
- **4.** Refit the lid and slide the water container back into position. **PUSH FIRMLY INTO PLACE.**
- 5. Refit the kickplate by engaging the hinges at the top and 'snapping' the lower clips into place.

# Condenser

Important: Always switch off and remove the plug from the electricity supply before cleaning the condenser.

To maintain the efficiency of the dryer regularly check that the condenser is clean.

#### To remove the condenser

- 1. Remove the kickplate (see page 13).
- 2. Turn the two locking levers anti-clockwise and pull out the condenser.
- **3.** Pull out the condenser unit.





- 4. Gently remove any dust or fluff with a cloth, then wash the unit by holding it under a running tap turning it so that water flows between the plates, to remove any dust or fluff.
- Refit the condenser ensuring it is in the correct way (as indicated by the arrow) and pushed firmly into place. Lock the two levers by turning them clockwise.
- **6.** Refit the kickplate.

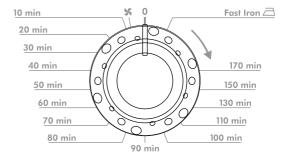
# Operation

Refer to the fabric labels to select the most suitable programme.

- Open the door and load the drum with laundry. Ensure that garments do not hinder closure of the door.
- If drying delicate items press the 'ACRYLIC/SYNTHETIC' button to reduce the heat level. Press again on completion, to select high temperature.

HIGH heat setting
LOW heat setting

- Turn the 'DRYING TIME' Selector until the required drying time aligns with the dial.
- The Fast Iron programme provides a conditioning and anti-crease function. The dryer will heat the load for 8 minutes followed by a 2 minute cool down period and is especially good for garments which may have been left for some time prior to ironing, in a linen basket for example. Garments may also become stiffened when dried outside on a washing line or inside on radiators. The Fast Iron process relaxes the creases in the fabric making ironing quicker and easier.
- Gently close the door pushing it slowly until you hear the door 'click' shut.
- Press the 'ON/OFF' button. The indicator will light and the drying cycle begins.
- The load is dried by tumbling in thermostatically controlled warm air. Cool air is used for the last 15 minutes to reduce creasing and cool the load ready for handling.
- When the program is fully completed the drum will stop rotating and the dial will point to 0.
- Open the door and remove the load.
- Clean the filter and empty the water container after every drying cycle to ensure maximum dryer efficiency.
- Clean the condenser after approximately every 10 drying cycles to ensure maximum dryer efficiency.



#### **WARNING!**

The drum, door and load may be very hot.

# Cleaning and Routine Maintenance

#### **IMPORTANT**

Always switch off and remove the plug from the electricity supply before cleaning this appliance.

# Cleaning the dryer

- Clean the filter and empty the water container after every drying cycle.
- Regularly clean the condenser.
- After each period of use, wipe the inside of the drum and leave the door open for a while to allow circulation of air to dry it.
- Wipe the outside of the machine and the door with a soft cloth.
- DO NOT use abrasive pads or cleaning agents.
- To prevent the door sticking or the build up of fluff periodically clean the inner door and gasket with a damp cloth.

For electrical data refer to the rating label on the front of the dryer cabinet (with the door open).

## Technical specifications

Drum capacity 115 litres

Maximum load 8 kg

Height 85cm

Width 60cm

Depth 60cm

Energy Label Band C

# **Troubleshooting**

### What might be the cause of...

#### Defects you can remedy yourself

Before calling GIAS Service for technical advice please run through the following checklist. A charge will be made if the machine is found to be working or has been installed incorrectly or used incorrectly. If the problem persists after completing the recommended checks, please call the GIAS Service (tel: 08705 400 600), they may be able to assist you over the telephone.

# Drying time is too long/clothes are not dry enough...

- Have you selected the correct drying time/programme?
- Were the clothes too wet? Were the clothes thoroughly wrung or spin-dried?
- Does the filter need cleaning?
- Does the condenser need cleaning?
- Is the dryer overloaded?
- Are the inlets, outlets and base of the dryer free from obstructions?
- Has the 'ACRYLIC/SYNTHETIC' option been selected from a previous cycle?

#### The dryer does not operate...

- Is there a working electricity supply to the dryer? Check using another appliance such as a table lamp.
- Is the plug properly connected to the mains supply?
- Is there a power failure?
- Has the fuse blown?
- Is the door fully closed?
- Is the dryer switched on, both at the mains supply and at the machine?
- Has the drying time or the programme been selected?
- Has the machine been switched on again after opening the door?
- Has the dryer stopped operating because the water tray is full and needs emptying?

#### The dryer is noisy...

 Switch off the dryer and contact the GIAS service number 08705 400 600 for advice.

#### The Filter Care Indicator is on...

- Does the filter need cleaning?
- Does the condenser need cleaning?

#### Empty Water Indicator is on...

Does the water container need emptying?

# **Customer Service**

#### Note:

If the supply cord on this appliance is damaged, it must be replaced by a special cord which is only available from GIAS Service or an authorised Hoover Dealer.

Should there still be a problem with your dryer after completing all the recommended checks, please call the national GIAS Service number for advice. They may be able to assist you over the telephone or arrange for a suitable appointment for an engineer to call under the terms of your guarantee. However, a charge may be made if any of the following applies to your machine:

- Is found to be in working order.
- Has not been installed in accordance with the installation instructions.
- Has been used incorrectly.

GIAS Service - Tel: 08705 400 600 Support Service for Eire - Tel: 018301 666

### **HOOVER Spares**

Always use genuine Hoover spares, available direct from GIAS Service.

Hoover Spares Service Tel: 01204 556111

#### **GIAS Service**

For service and repairs call your local engineer on our national number.

Phone GIAS on 08705 400 600 Eire-018301 666

# Your Guarantee

For a period of one year from the date of purchase the appliance is covered by a guarantee which allows you to call GIAS Service free of charge.

Remember to send off the guarantee certificate for validation within 10 days of the date of purchase.

You should retain the receipt issued by the retailer when you purchased the machine to show to the call out engineer, should you need to consult one.

If your appliance shows signs of a defect or is not working properly, before you contact GIAS Service we recommend you carry out the checks detailed within the Troubleshooting section.

If the problem with the appliance persists after completing all the recommended checks, please dial the GIAS Service number.

You will be connected directly to GIAS. It is important you tell the GIAS advisor your product's model number and serial number, which you will find on the rating label (16 characters, beginning with the number 3), found on the front of the appliance (door area). By doing this, your enquiry will be responded to more efficiently.

Hoover guarantees all parts of this product for 5 years from the date of purchase. During that time Hoover will replace or repair all defective parts free of charge, except for parts subject to fair wear and tear such as belts. The call out fee and labour costs are chargeable after the first 12 months. To qualify for benefits under the guarantee, you must be able to provide proof of date of purchase and the appliance must have been installed and used in accordance with the instructions described in this manual. Consequential losses and accidental damage to the machine is not covered by the guarantee.

Hoover cannot be responsible for the results of using this machine for any purposes other than those described in this manual.

This guarantee does not affect your statutory or common law rights.

**Note:** If repair work has been completed by an unauthorised engineer the product guarantee may become invalid.

### Hoovercare

To maintain your Hoover product in peak condition you may wish to take out a Hoovercare policy, which for an annual payment provides a comprehensive maintenance and repair scheme. For more information please call 08705 400 600.

The Hoovercare scheme is not available in Eire.

The manufacturer declines all responsibility in the event of any printing mistakes in this booklet. The manufacturer also reserves the right to make appropriate modifications to its products without changing the essential characteristics.

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