



BORN INNOVATIVE

# HOVER



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App Store



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## USER INSTRUCTIONS

## IMPORTANT SAFETY REMINDERS

This appliance should only be used for domestic cleaning, as described in this user guide. Please ensure that this guide is fully understood before operating the appliance.

Do not leave the appliance plugged in. Always switch off and remove the plug from the socket after use, or before cleaning the appliance or any maintenance task.

This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.

If the power cord is damaged stop using the appliance immediately. To avoid a safety hazard, an authorised Hoover service engineer must replace the power cord.

Keep hands, feet, loose clothing and hair away from rotating brushes.

Use only attachments, consumables or spares recommended or supplied by Hoover.

When using cleaning tools ensure that the appliance is kept in the upright (parked) position. This will avoid possible damage to the carpet or floor covering. When cleaning stairs, do not position the appliance above you.

Static electricity: some carpets can cause a small build up of static electricity. Any static discharge is not hazardous to health.

Do not use your appliance out of doors or on any wet surface or for wet pick up.

Do not pick up hard or sharp objects, matches, hot ashes, cigarette ends or other similar items.

Do not spray with or pick up flammable liquids, cleaning fluids,

aerosols or their vapours.

Do not run over the power cord when using your appliance or remove the plug by pulling on the power cord.

Do not continue to use your appliance if it appears faulty.

**Hoover service:** To ensure the continued safe and efficient operation of this appliance we recommend that any servicing or repairs are only carried out by an authorised Hoover service engineer.

Do not stand on or wrap the cord around arms or legs when using your appliance.

Do not use the appliance to clean animals or people.

When using the cleaning tools, ensure to always steady the appliance with your other hand. This will ensure that the appliance does not fall while in use.

This product contains magnetic material. Please contact your doctor if you have any questions on whether this might affect your implanted medical device.



**WARNING:** A thermal cut out switches off the appliance to prevent overheating if it is used when full or there is a blockage or dirty filters. If this should happen then switch off, unplug and correct the fault. It will take approximately 45 minutes for the cut out to automatically reset.

## The Environment

The symbol on this appliance indicates that this appliance may not be treated as household waste. Instead it must be handed over to the applicable collection point for the recycling of electrical and electronic equipment. Disposal must be carried out in accordance with local environmental regulations for waste disposal. For more detailed information about treatment, recovery and recycling of this appliance, please contact your local city office, your household and waste disposal service or the shop where you purchased the appliance.

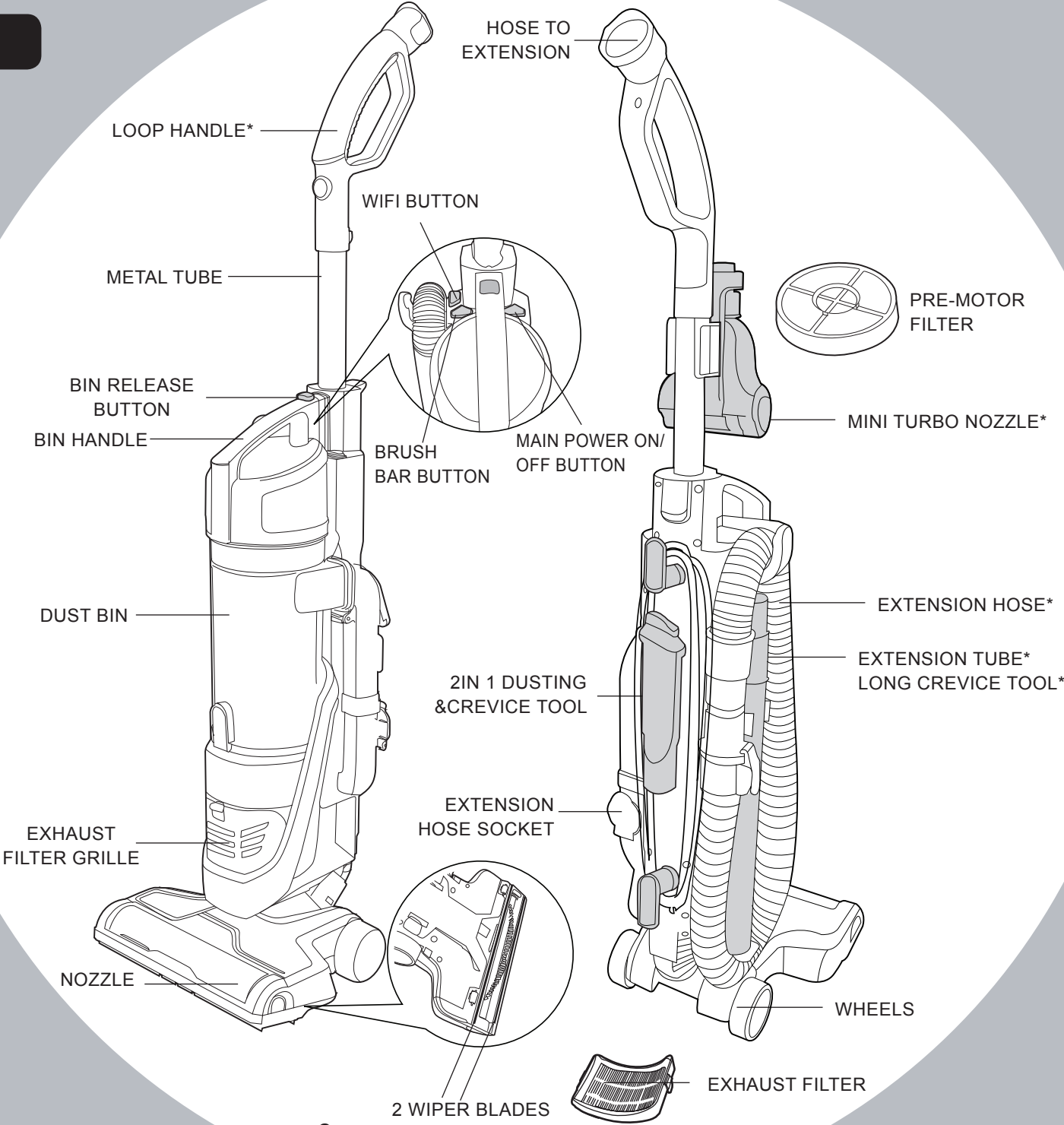


**CE** This appliance complies with the European Directives 2014/35/EU, 2014/30/EU and 2011/65/EU.

CANDY HOOVER GROUP S.r.l. Via Privata Eden Fumagalli, 20861 Brugherio (MB) Italy

GETTING TO KNOW YOUR CLEANER

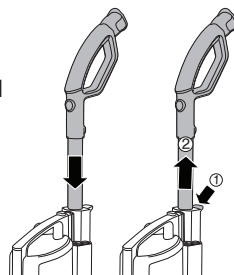
Effortless  
cleaning  
with your  
new Hoover



\* Certain models only

## PREPARING YOUR CLEANER

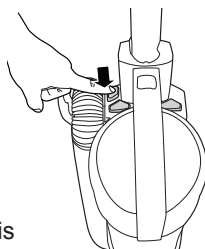
Insert the main handle in the cleaner body and then adjust handle up/down to the desired height.



## WIFI SETUP

You can switch the WiFi On/Off by pressing the WiFi button as shown in the diagram. The LED light will continuously flash until the vacuum cleaner is connected to the Hoover Wizard App.

1. You can download the Hoover Wizard Application by scanning the QR code located on the cover of this manual.
  2. Install it on your smart phone.
  3. Follow the instructions in the App to setup your vacuum cleaner.
- When installed correctly, your smart phone will connect automatically.

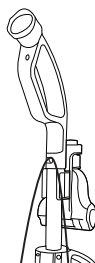


## RESET WIFI

You can reset your vacuum cleaner by pressing the WiFi button for 5s until the LED light starts flashing. You need to reconnect the vacuum cleaner to the APP again. Please refer to the WIFI SETUP -3.

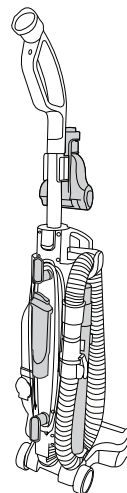
## SUPPLY CORD

Do not run over the supply cord. Clip the supply cord in the cord clip at the back of the handle to avoid accidentally running the cleaner over the cord and causing any damage.



## MINI TURBO BRUSH ASSEMBLY\*

Assemble the mini turbo brush holder to the handle tube of the cleaner, then put the mini turbo nozzle to the holder.

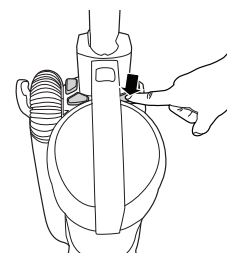


Put 2-in-1 tool and crevice tool on board storage area.

## SWITCH

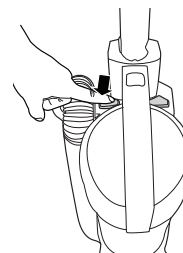
### 1. Main Power On/Off Button

Press the ON/OFF button to operate the cleaner.



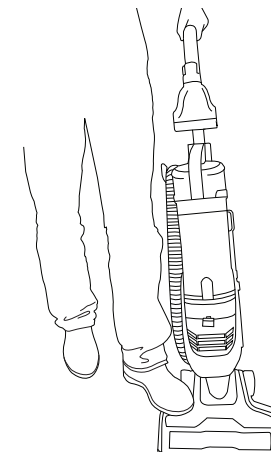
### 2. Brush Bar Button

Press the brush bar on/off button at the top of the unit.  
Brush Bar ON - recommended for carpets.  
Brush Bar OFF - suitable for hard floors.



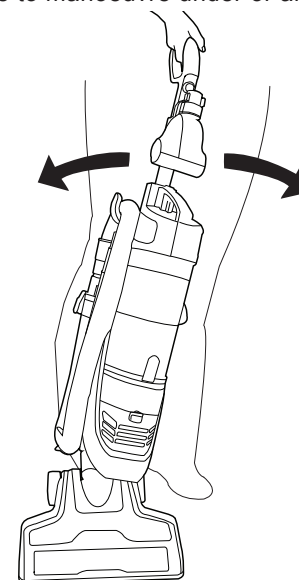
## CLEANER RELEASE

Recline to unlock the cleaner.



This vacuum cleaner features Intellicare technology which helps to protect your carpet from unnecessary wear. When you stop moving the cleaner, the nozzle power will be automatically cut off. You can still use on hose mode with accessories. When the cleaner is moved, the power nozzle automatically reverts back to full power.\*

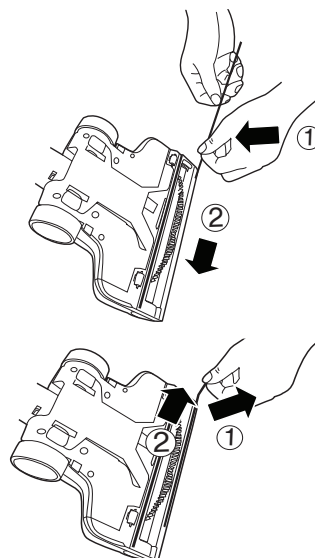
Twist the handle to manoeuvre under or around furniture.\*



## WIPER BLADE ASSEMBLY

To obtain the best performance and energy efficiency<sup>#1</sup>, it is recommended to assemble the front and back wiper blade to the soleplate of the nozzle.

- 1 Grip the inserted side of the wiper blade and slide along the slot until the wiper blade is fully located.
- 2 To get a lower push force on the nozzle, you can disassemble the wiper blade. Lift the end of the wiper blade and pull it out.



**#1 Note:** Dust pick up ability carpet, dust pick up ability hard floor, and energy efficiency in accord with Commission Regulations (EU) 665/2013 and (EU) 666/2013.

**IMPORTANT!** This vacuum cleaner is supplied with an Energy Label as required by European Regulation (EU) 665/2013. If the label shows a red prohibition circle on the right covering the hard floor symbol, then this indicates that the vacuum cleaner is not suitable for use on hard floors.

## CLEANING TOOLS

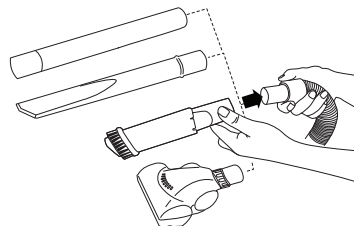
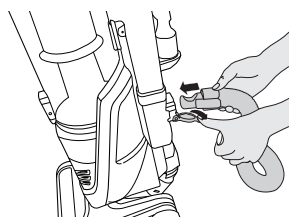
All accessories can be fitted directly onto the hose, handle and handle tube. Combine accessories depending on use.

**Mini Turbo Nozzle\*:** Ideal for removing pet hairs. DO NOT touch the rotating brush.

**Parquet Nozzle\*:** Ideal for cleaning delicate surfaces.

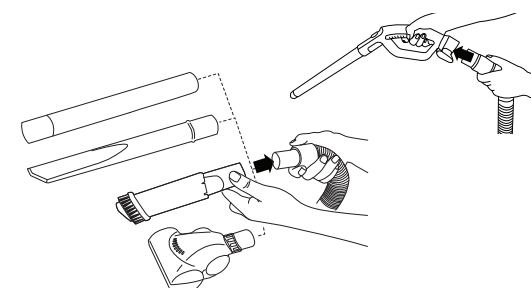
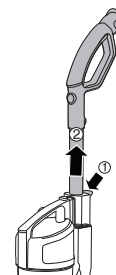
### Connecting Accessory to Hose

- 1 Plug in the long stretch hose in the hose socket.
- 2 Choose your accessory. Connecting accessory to hose.



### Connecting accessory to Handle Tube

- 1 Remove handle tube.
- 2 Connect hose to handle tube. Connect accessory to the handle tube.

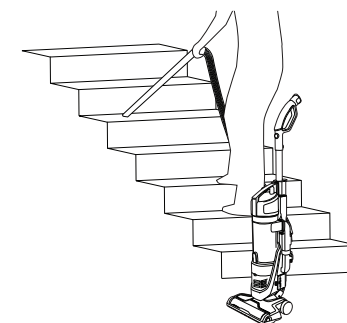


**IMPORTANT!** When using cleaning tools, the cleaner must be kept in the upright position, particularly when cleaning stairs. Hold unit while using hose or handle tube.

## CLEANING THE STAIRS

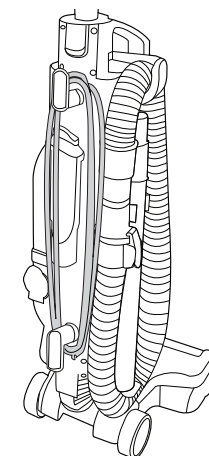
It is dangerous to place the cleaner above you when cleaning stairs.

Ensure it is always operated in an upright position.



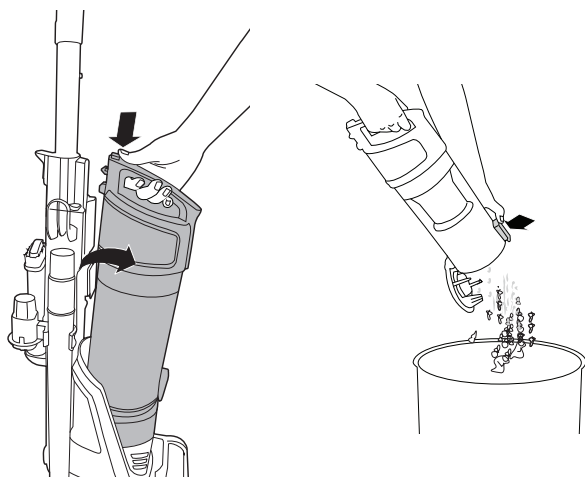
## STORING THE CLEANER

Turn the cleaner off and remove the plug from the socket. Wind the power cord around the cord storage hooks.



## EMPTYING THE BIN

**! IMPORTANT:** Before emptying the bin, make sure vacuum cleaner has been switched off.



- 1 To remove the bin from the cleaner press the bin release button.

- 2 Hold the container over the bin and press the easy open button.

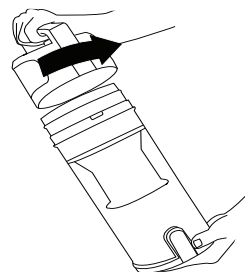
The container release flap will open and you can empty the debris into the waste bin with no dust contact.

- 3 Once emptied, gently tap or shake the container to release any excess dust.

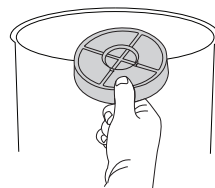
Do not overfill the bin above the max level line.

## CLEANING THE PRE MOTOR FILTERS

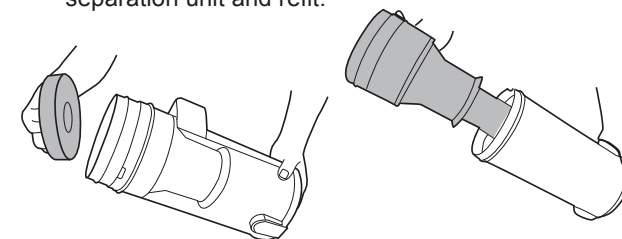
- 1 Rotate the upper part of the dust bin to open.



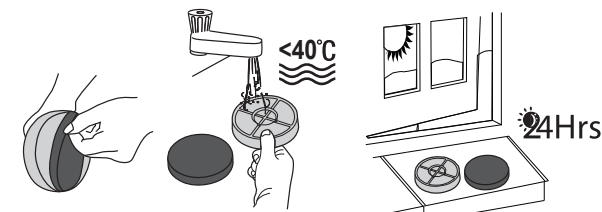
- 3 Gently tap both filters to release any excess dust.



- 2 Take out the pre motor filter and the separation unit from the dust bin. Clean excess debris from the separation unit and refit.

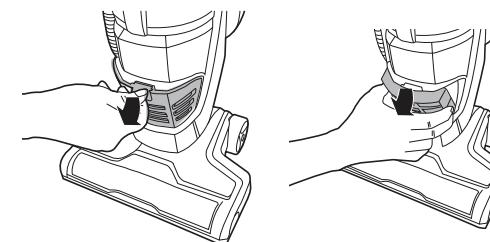


- 4 Wash both filter and sponge under warm water until the water runs clean. Remove excess water by shaking and leave to dry for 24 hours. Reassemble and refit filters to cleaner, only when they are completely dry.



## CLEANING THE EXHAUST FILTER

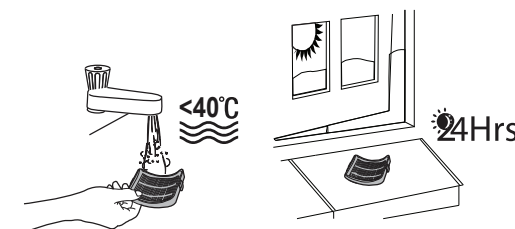
- 1 Remove the exhaust grille by pressing the button.



- 2 Remove the exhaust filter by pressing the latch on both sides.

- 3 The exhaust filter should be washed every month. Remove the exhaust filter from your cleaner and wash with lukewarm water.

Remove excess water by shaking and leave to dry for 24 hours. Refit filters only when completely dry.





## CHANGING THE BELT OR BRUSHES

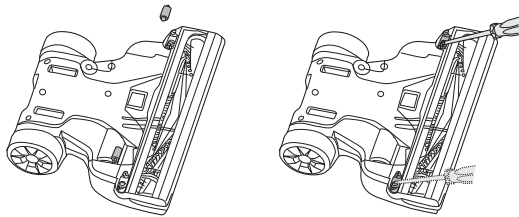
If your cleaner is not picking up efficiently, the belt or brushes (or both) may need replacing, but first please make sure you have:

- Emptied the bin
- Cleaned the filters
- Checked for blockages

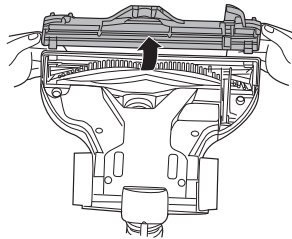


**IMPORTANT:** Switch the cleaner off and remove the plug from the electricity supply before attempting any maintenance.

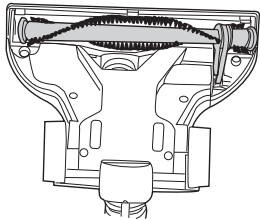
- 1 Turn the cleaner over and remove 2 rear rollers and 2 retaining screws.



- 2 Remove the brush guard.

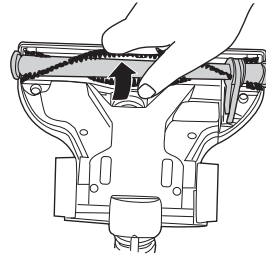


- 3 Remove brush assembly and check for wear on the belt. Loop the new belt around the motor and brush channel.

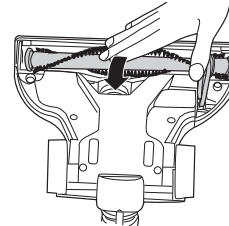


**NOTE:** When the brush was blocked and stopped rotating, switch off and remove the plug from the electricity supply, then use a pair of scissors to cut through any threads or hairs caught around the brush. Reassemble the brush and brush guard.

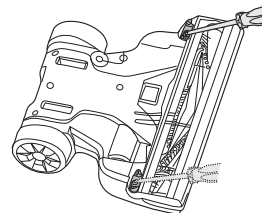
- 4 Hold the brush assembly and stretch the belt until the brush can be slotted back into the cleaner housing.



- 5 Rotate the brush to ensure free movement of the belt.

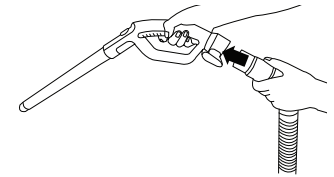


- 6 Refit the brush guard with 2 retaining screws and 2 rear rollers..

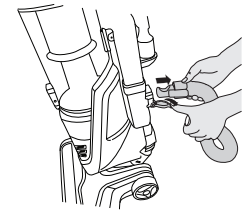


## CLEARING A BLOCKAGE

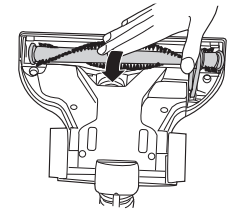
Check the cleaning tools and hose for blockages.



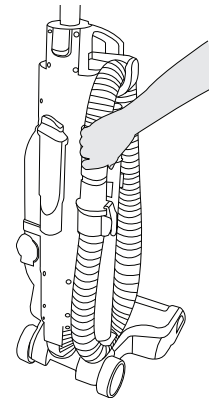
The hose can be removed at both ends.



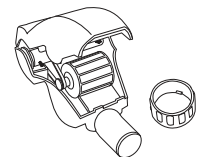
Turn the cleaner over and rotate the brushes to identify any obstructions including hair.



Check for a blockage in the hose socket. Use a flexible rod to remove any obstruction.



Removing a blockage from the mini turbo nozzle. Open the nozzle at each side, lift cover and remove the blockage.



### User checklist

If your cleaner is not working properly run through the following checklist.

1. Is there a working electricity supply to the cleaner?  
*Check with another electrical product.*
2. Is the bin full or choked with fine dust?  
*To empty the bin, see the User Manual on P5.*
3. Is the hose blocked?  
*To clear a blockage, see the User Manual on P6.*
4. Is there a blockage in the cleaner base?  
*To clear a blockage, see the User Manual on P6.*
5. Are the filters blocked?  
*To clean filters, see the the Manual on P5.*
6. Are the brushes rotating correctly?  
*To check the brushes, see the User Manual on P6.*
7. Has the cleaner overheated?  
If so, it will take about 45 minutes to reset.

If there is any doubt call the Hoover Service Office for advice. They may be able to assist you over the telephone. A service charge will be made if the cleaner is examined and found to be in working order, has not been assembled in accordance with these instructions or has been used incorrectly.

**WARNING!** A thermal cut out switches off the cleaner to prevent overheating if it is used when full or there is a blockage or dirty filters. If this should happen switch off, unplug and correct the fault.  
It will take about 45 minutes for the cut out to automatically reset.

**IMPORTANT:** Do not run cleaner over the power cord as this could damage the power cord insulation.

### IMPORTANT INFORMATION

#### Hoover Service

Should you require service at any time, please contact your local Hoover Service Office.

#### Hoover spares and Consumables

Always replace parts with genuine Hoover spares. These are available from your local Hoover dealer or direct from Hoover. When ordering parts always quote your model number.

### Quality

Hoover's factories have been independently assessed for quality. Our products are made using a quality system which meets the requirements of ISO 9001

### GUARANTEE STATEMENT

The guarantee conditions for this appliance are as defined by our representative in the country in which it is sold. Details regarding these conditions can be obtained from the dealer from whom the appliance was purchased. The bill of sale or receipt must be produced when making any claim under the terms of this guarantee.

Subject to change without notice.





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