

# HOOVER

# TURBOPOWER

INSTRUCTION MANUAL ENGLISH GB

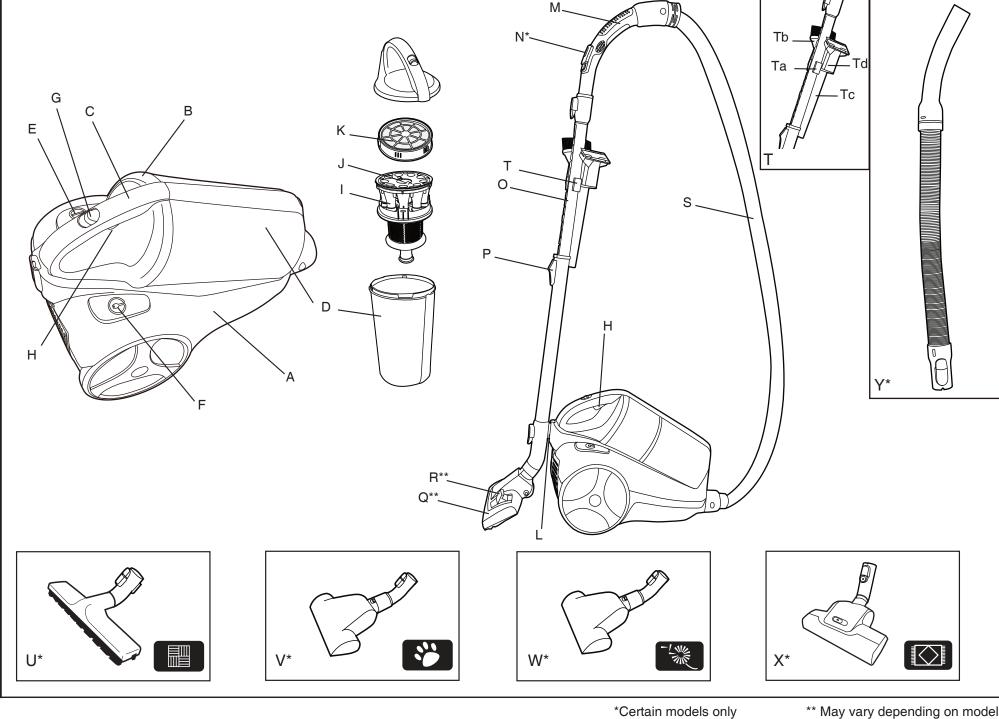






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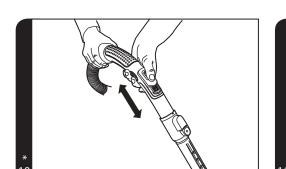


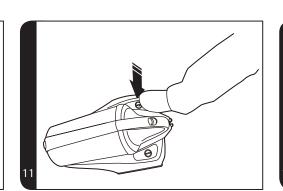
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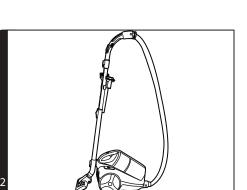


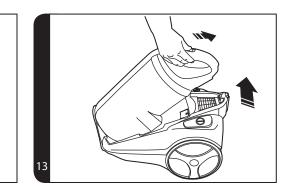




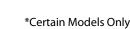


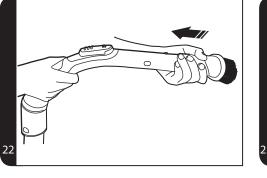


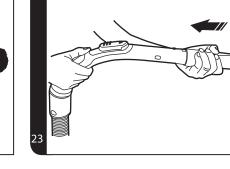


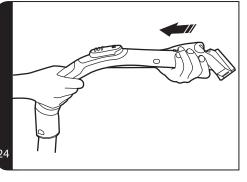


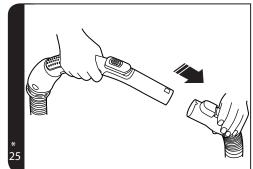












#### **IMPORTANT SAFETY REMINDERS**

This cleaner should only be used for domestic cleaning, as described in this user guide. Please ensure that this guide is fully understood before operating the appliance. Use only attachments recommended or supplied by Hoover.

**WARNING:** Electricity can be extremely dangerous. This appliance is double insulated and must not be earthed. This plug is fitted with a 13 amp fuse (UK only).

**IMPORTANT:** The wires in the mains power lead are coloured in accordance with the following code: **Blue – Neutral Brown – Live** 

**STATIC ELECTRICITY:** Some carpets can cause a small build up of static electricity. Any static discharge is not hazardous to health.

**AFTER USE:** Switch the cleaner off and remove the plug from the electricity supply. Always switch off and remove the plug before cleaning the appliance or attempting any maintenance task.

**SAFETY WITH CHILDREN, ELDERLY OR THE INFIRM:** Do not let children play with the appliance or its controls. Please supervise the use of the appliance by older children, the elderly or the infirm."

**HOOVER SERVICE:** To ensure the continued safe and efficient operation of this appliance we recommend that any servicing or repairs are only carried out by an authorised Hoover service engineer.

### IT IS IMPORTANT THAT YOU DO NOT:

- Position the cleaner above you when cleaning the stairs.
- Use your cleaner out of doors or on any wet surface or for wet pick up.
- Pick up hard or sharp objects, matches, hot ashes, cigarette ends or other similar items.
- Spray with or pick up flammable liquids, cleaning fluids, aerosols or their vapours as this may cause risk of fire / explosion.
- Run over the power cord when using your cleaner or remove the plug by pulling on the power cord.
- Stand on or wrap the power cord around arms or legs when using the cleaner.
- Use the appliance to clean people or animals.
- Continue to use your cleaner if it appears to be faulty. If the power cord is damaged stop using the cleaner IMMEDIATELY. To avoid a safety hazard, an authorised Hoover service engineer must replace the power cord.

#### **Hoover Customer Helpline Service**

Should any faults occur with your cleaner during the first 12 months contact the Hoover Customer Helpline on the number below.

# Tel: 08444 995 599 Email: customer.services@hoovercandy.com

Hoover have a computerised nationwide service network of over 500 engineers who will quickly respond to your call and guarantee your repair for 12 months.

- \* Certain models only
- \*\* May vary depending on model

# **GETTING TO KNOW YOUR CLEANER**

- A. Cleaner main body
- B. Dust Container
- C. Dust Container handle
- D. Dust Bin
- On/Off Button
- F. Cord Rewind Button
- G. Dust Container Release Button
- Dust Container Door Release Trigger
- Multi-cyclonic Separation Unit
- J. Multi-cyclonic Separation Unit Handle
- K. Pre motor Filter Pack
- L. Parking slot
- M. Handle
- N. Suction Regulator\*
- D. Telescopic Tube
- P. Telescopic tube adjuster
- Q. Carpet & Floor Nozzle\*\*
- R. Carpet Care Control Selector\*\*
- S. Hose
- T. Accessory Set
  - Ta. Accessory holder
  - Tb. Dusting Brush
  - Tc. Crevice Tool
  - Td. Furniture nozzle
- U. Hard Floor Caresse Nozzle\*
- V. Pet Hair Remover Mini Turbo Nozzle\*
- W. Allergen Remover Mini Turbo Nozzle\*
- X. Grand Turbo Nozzle\*
- Y. Stair Cleaning stretch Hose\*

#### ASSEMBLING YOUR CLEANER

Remove all components from the packaging.

- Connect the hose to the cleaner main body, ensuring it clips and locks into position.
   To release: simply press the two buttons on the hose end and pull. [2]
- Connect the hose handle to the telescopic tube upper end, ensure it clips and locks into position. [3]
- 3. Connect the tube lower end to the carpet and floor nozzle, ensure it clips and locks into position. [4]
- 4. Connect the accessories to the holder and then fix the accessory set to the tube. [5]

1









- 1. Extract power cord and plug it into the power supply. Do not pull the cord beyond the red marker. [6]
- 2. Adjust the telescopic tube to the desired height by moving the telescopic release button up and raise or lower the handle to the most comfortable cleaning position.

  [7]
- 3. Carpet and Floor Nozzle\*\* Select carpet care control\*\* height by pressing the pedal in the nozzle. [8]

**Hard Floor** – Brushes are lowered to protect the floor.

**Carpet** – Brushes are raised for the deepest clean.

- Switch the cleaner on by pressing the On/Off Button on the cleaner main body. [9]
- 5. Adjust the suction by moving the suction regulator to the desired level.\* [10]
- 6. Switch off at the end of use by pressing the On/Off Button. Unplug and press the cord rewind button to wind the power cord back into the cleaner. [11]
- 7. To store your cleaner adjust telescopic tube to the lowest height setting and park the nozzle in the parking slot on the cleaner main body. [12]

# ACCESSORIES AND NOZZLES

All accessories can be fitted to the end of the hose handle or to the end of the telescopic tube.

**Dusting Brush** – For bookshelves, frames, keyboards and other delicate areas. To extend the brushes push the button on the body of the tool. [22]

Crevice Tool – For corners and hard to reach areas. [23]

Furniture Nozzle – For soft furniture and fabrics [24]

Hard Floor Caresse Nozzle\* – For wooden floors and other delicate floors. [1U]

**Pet Hair Remover Mini Turbo Nozzle\*** - Use the mini turbo nozzle on stairs or for deepcleaning on textile surfaces and other hard to clean areas. Particularly suitable for pet hairs removal. **[1V]** 

Allergen Remover Mini Turbo Nozzle\* – Use the mini turbo nozzle on stairs or for deepcleaning on textile surfaces and other hard to clean areas. Particularly suitable for allergen removal. [1W]

**Grand Turbo Nozzle\*** – Use the turbo nozzle for deep cleaning on carpets. [1X]

Stair Cleaning Stretch Hose\* – Use for stair cleaning and areas requiring long reach. [1Y] Use this in addition to the standard cleaner hose. Attach the hose to the end of the hose handle. [25]

**IMPORTANT:** Do not use the grand turbo and mini turbo nozzles on rugs with long fringes, animal hides and carpet pile deeper than 15mm. Do not keep the nozzle stationary while the brush is rotating.

- \* Certain models only
- \*\* May vary depending on model

# **CLEANER MAINTENANCE**

#### **Emptying the Dust Container**

When the dust reaches the max level indicator in the container empty the dust bin.

**IMPORTANT:**To maintain optimum performance do not allow the dust to sit higher than the max level.

- 1. Release the container by sliding the dust container release button towards the rear of the cleaner. [13] Lift the dust container from the cleaner main body.
- Hold the dust container over a bin with one hand and press the bin container door open trigger. [14]
- 3. Close the dust container door and refit to the cleaner main body.

#### Cleaning the washable filters

The cleaner is fitted with a blue filter pack. To maintain optimum cleaning performance regularly remove the the filters and tap against the side of the bin to release dust. The filters should be washed every 3 months or when the filter has excessive dust level.

IMPORTANT: All bagless cleaners require regular filter cleaning. Failure to clean your filters may result in air blockage, overheating and product failure. This may invalidate your guarantee.

**IMPORTANT:** Always ensure the filters are fully dry before use.

#### To access the pre-motor filter:

- 1. Release the container by sliding the dust container release button towards the rear of the cleaner. [13] Lift the dust container from the cleaner main body.
- 2. Hold the dust container with one hand and with the other hand rotate the bin handle anti clockwise to release it from the dust container. [15]
- 3. Remove the blue filter pack located in the dust container handle. [16]
- 4. Remove the foam filter from the filter pack. [17]
- 5. Gently tap and wash the filter using warm water. Do not use hot water or detergents. Remove excess water from the filter and leave to dry fully before re-using. [18]
- 6. Reassemble to filter pack once fully dry and refit to the cleaner.

**IMPORTANT:** Do not use the product without the filter pack fitted.

#### To access the exhaust filter:

- 1. Unclip the exhaust filter from the rear of the cleaner. [19]
- Gently tap and wash the filter using warm water. Do not use hot water or detergents.
   Remove excess water from the filter and leave to dry fully before re-using.

2

# Cleaning the dust container / multi-cyclonic separation unit

This cleaner uses a multicyclonic separation system, unique to Hoover. If necessary the separation unit can be disassembled from the dust container and cleaned.

- Release the dust container by sliding the dust container release button towards the rear of the cleaner. [13] Lift the dust container from the cleaner main body.
- 2. Hold the dust container with one hand and with the other hand rotate the dust container handle anti clockwise to release it from the dust container. [15]
- Remove the multicyclonic separation unit from the dust container by pulling the handle provided.[20]
- 4. If necessary, use a cloth to remove excessive dust from the multi-cyclonic unit surface. [21]
- Reassemble the multicyclonic separation unit to the dust container and refit the filter pack in position.
- Reassemble the dust container handle to the bin container. Refit the dust container
  to the cleaner.

**Note:** For stubborn dirt the multi-cyclonic separation unit, or the dust container can be washed, but care must be taken to ensure that both are completely dry before use.

**Important:** For optimum performance, we recommend that the multi-cyclonic separation system is inspected after each empty.

#### Removing a blockage from the cleaner

- 1. Check if the dust container is full. If so refer to 'Emptying the dust container.
- 2. If the dust container is empty but suction is still low:
  - A. Do the filters need cleaning? If so refer to 'Cleaning the washable filters'.
  - B. Check if there is any other blockage in the system Use a rod or pole to remove any blockage from the extension tube or flexible hose.
  - C. Check if pre-motor filter is fitted.
  - Check if the separation unit needs to be cleaned. Refer to 'Cleaning the separation unit'

# **USER CHECKLIST**

Should you have a problem with the product, complete this simple user checklist before calling your local Hoover service.

- Is there a working electricity supply to the cleaner? Please check with another electrical appliance.
- Is the dust container over-filled? Please refer to 'Cleaner Maintenance'.
- Is the filter blocked? Please refer to 'Cleaner Maintenance'.
- Is the hose or nozzle blocked? Please refer to 'Removing a blockage from the system'.
- Has the cleaner overheated? If so, it will take approximately 30 minutes to automatically reset

# **IMPORTANT INFORMATION**

### **Hoover spares and Consumables**

Always replace parts with genuine Hoover spares. These are available from your local Hoover dealer or direct from Hoover. When ordering parts always quote your model number.

#### Consumables

Hepa / Foam Filter pack: U64 35601223

#### Spare

Carpet and Floor Nozzle: G140 35601226
 Flexible Hose: D132 35601224
 Stretch Hose: D133 35601225
 Grand Turbo Nozzle: J55 35601206
 Mini Turbo Nozzle: J56 35601227
 Hard Floor Caresse Nozzle: G133PC 35601205

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#### Quality

Hoover's factories have been independently assessed for quality. Our products are made using a quality system which meets the requirements of ISO 9001

#### The Environment:

This appliance is marked according to the European Directive 2002/96/EC on Waste Electrical and Electronic Equipment (WEEE). By ensuring this product is disposed of correctly you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product.

The symbol on the product indicates that this product may not be treated as houshold waste. Instead it shall be handed over to the appliance collection point for recycling of electrical and electronic equipment. Disposal must be carried out in accordance with the local environmental regulations for waste disposal. For more detailed information about treatment, recovery and recycling of this product, please contact your local city office, your household waste disposal service or the shop where you purchased the product.



#### **Your Guarantee**

The guarantee conditions for this appliance are as defined by our representative in the country in which it is sold. Details regarding these conditions can be obtained from the dealer from whom the appliance was purchased. The bill of sale or receipt must be produced when making any claim under the terms of this guarantee. Subject to change without notice.



