



GENERATION FUTURE

GLGLOBEBE  
TWIST & STEER



## USER INSTRUCTIONS

## IMPORTANT SAFETY REMINDERS

User manual - This cleaner should only be used for its intended purpose as described in these instructions. Ensure that these are fully understood before operating this appliance.

Only use attachments recommended or supplied by Hoover.

When using cleaning tools, ensure that the cleaner is kept in the upright (parked) position. This will avoid possible damage to the carpet or floor covering. When cleaning stairs, DO NOT position the cleaner above you.

STATIC ELECTRICITY. Some carpets can cause a small build up of static electricity. Any static discharge is not hazardous to health.

DO NOT use your cleaner out of doors, on any wet surface or for wet pick up.

Keep hands, feet, loose clothing and hair away from rotating brushes.

DO NOT pick up hard or sharp objects, matches, hot ashes, cigarette ends or other similar items.

DO NOT pick up flammable liquids such as cleaning fluids, petrol, etc or their vapours.

Aerosol sprays may be flammable. DO NOT spray near cleaner.

SUPPLY CORD. DO NOT run over the supply cord when using your cleaner or remove the plug by pulling on the supply cord.

FAULTS. DO NOT continue to use your cleaner if it appears to be faulty. If the supply cord is damaged stop using the cleaner IMMEDIATELY. The supply cord must be replaced by an authorised Hoover service engineer to avoid a safety hazard.

AFTER USE. Switch the cleaner off and remove the plug from the electricity supply. Always switch off and remove the plug before cleaning the appliance or attempting any maintenance task.

Safety with children, elderly or the infirm: Do not let children play with the appliance or its controls. Please supervise the use of the appliance by older children, the elderly or the infirm.

HOOVER SERVICE. To ensure the continued safe and efficient operation of this appliance we recommend that any servicing or repairs are only carried out by an authorised Hoover service engineer.

In the unlikely event that any item is missing or you experience any problems with the product **DO NOT TAKE IT BACK TO THE SHOP**

**Please contact the Hoover customer helpline:**

**Tel: 08444 995 599**

**Email: [customer.services@hoovercandy.com](mailto:customer.services@hoovercandy.com)**

Should any faults occur with your cleaner during the first 12 months, contact the Hoover Customer Helpline on the number above.

If you are having difficulty in obtaining filters or any other accessories for your cleaner, contact the Hoover Customer helpline or order online at [www.hooverspares.com](http://www.hooverspares.com)

**Congratulations on the purchase of your new Hoover Globe.**

**This highly advanced machine - with new Airvolution technology unique to Hoover - makes cleaning easier and more efficient.**

**Please take the time to read this manual carefully.**

**You'll then be ready to make the most of the special features only the new Hoover Globe can offer!**

### **WARNING! ELECTRICITY CAN BE EXTREMELY DANGEROUS**

This appliance is double-insulated and must not be earthed.

The plug is fitted with a 13 amp fuse.

**IMPORTANT:** The wires in the mains lead are coloured in accordance with the following code:

**Blue - NEUTRAL  
Brown - LIVE**

## GETTING TO KNOW YOUR CLEANER

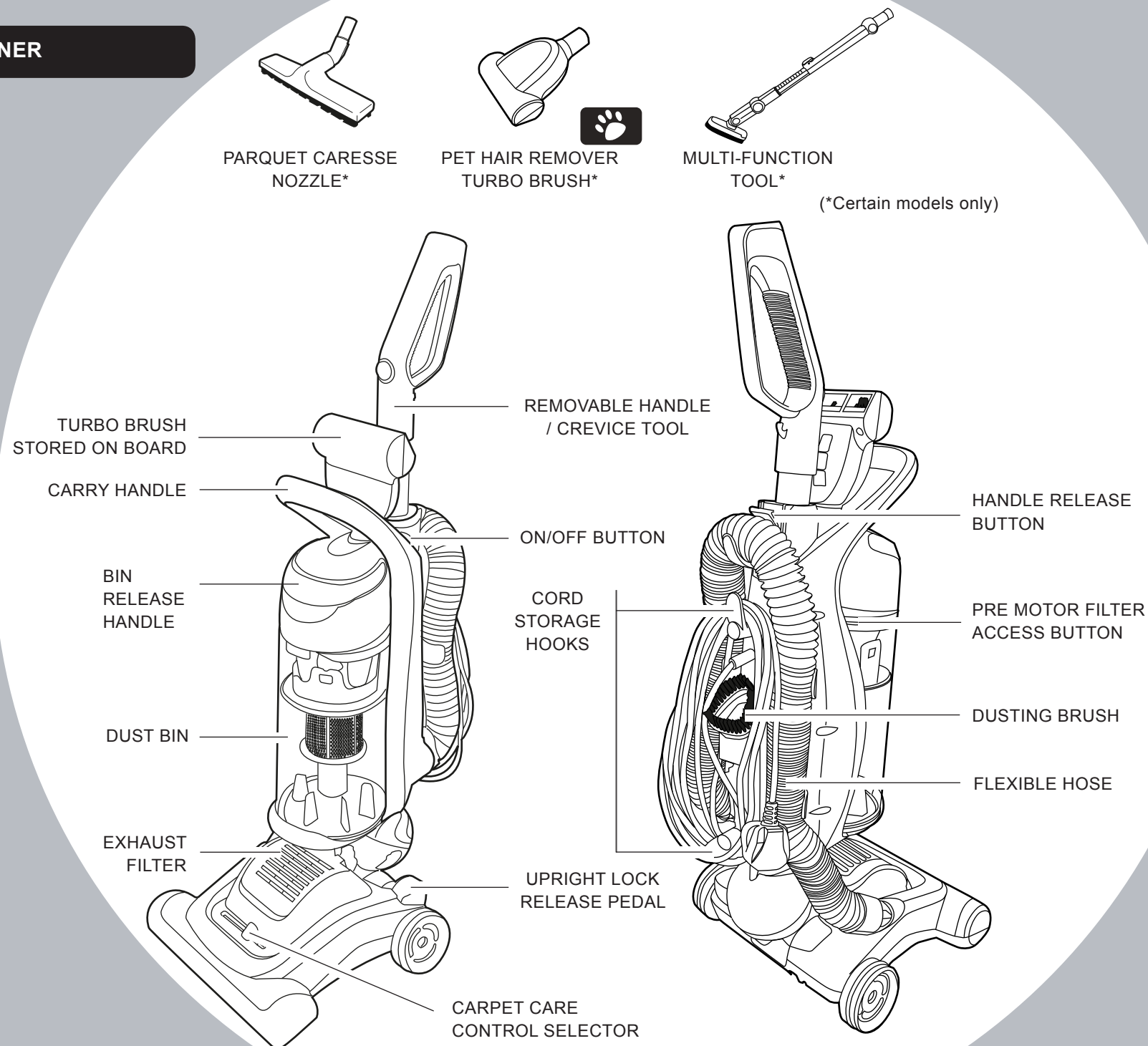
# GLOBE

The ultra agile  
way to clean  
all surfaces.

When first unpacking your cleaner please check all items are included:

Cleaner body  
Cleaner foot  
Removable Handle / Crevice tool  
Dusting Brush  
Hose  
Pet Hair Remover Turbo Brush\*  
Parquet Caresse Nozzle & Tube\*  
Multi-Function Tool\*  
(\*Certain models only)

If any parts are missing, call the  
Hoover helpline on  
08444 995 599



## PREPARING YOUR CLEANER

- 1 Remove the accessories from the main packaging. You should find the following:

**Removable Handle / Crevice Tool**

**Dusting Brush**

**Hose**

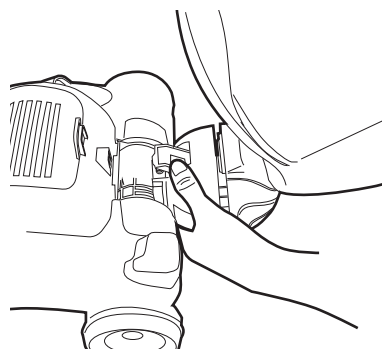
**Pet Hair Remover Turbo Nozzle\***

**Parquet Caresse Nozzle & Tube\***

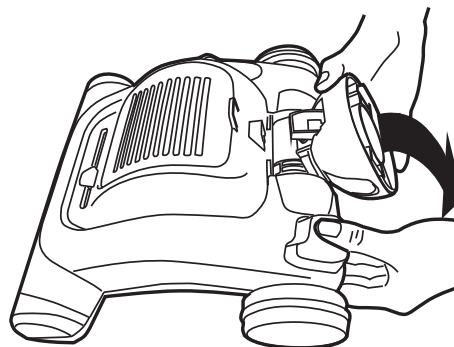
**Multi-Function Tool\***

\* Certain Models only

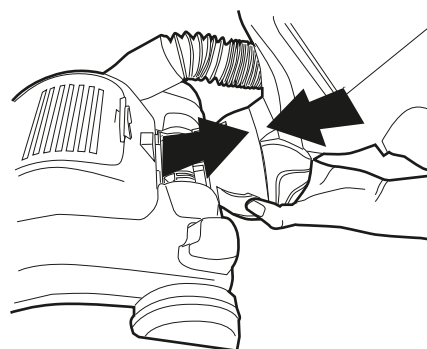
- 4 Ensuring the cable is not trapped, assemble the main body to the foot of the cleaner.



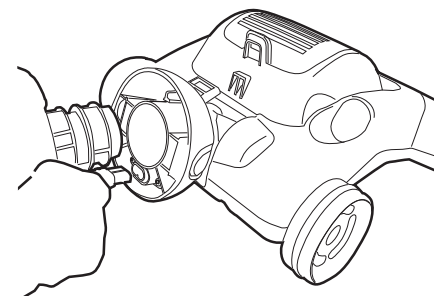
- 2 Take the foot of the cleaner and press the upright lock release pedal. Lower the neck to the floor.



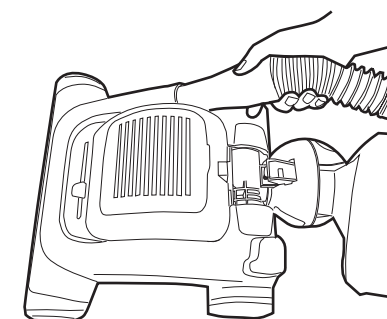
- 5 Ensure both halves of the neck are pushed together and the locking clips are fully engaged.



- 3 Insert the internal power plug on the main body into the YELLOW socket located in the neck of the cleaner.

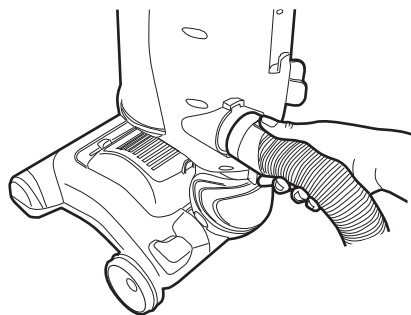


- 6 Attach the connector hose to the foot of the cleaner.

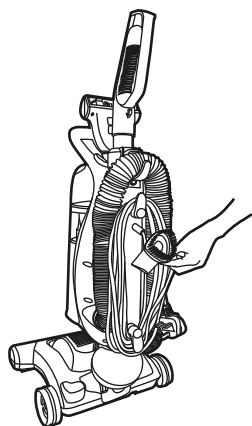


## PREPARING YOUR CLEANER

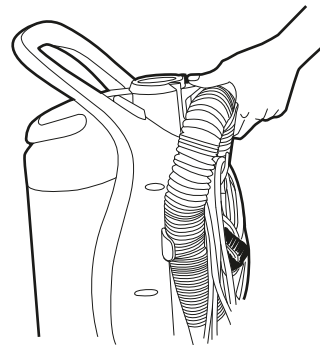
- 7 Position the cleaner in the upright position. Then attach the other end of the connector hose to the main body of the cleaner.



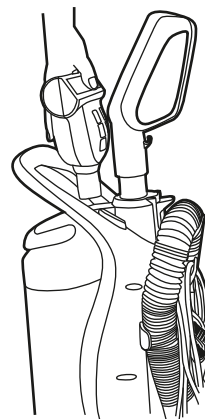
- 10 Secure the dusting brush onto the dusting brush post.



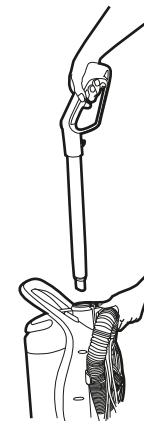
- 8 Position the hose in the hose cradle and clip it in place.



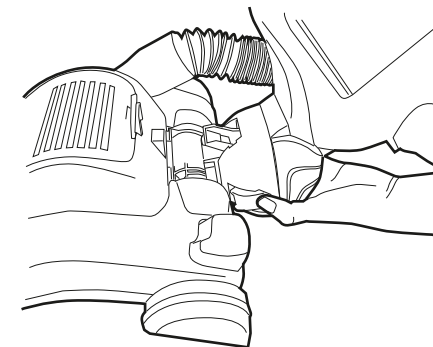
- 11 Secure the turbo brush\* onto the separator lid.  
(Certain models only)



- 9 Position the handle at the top of the main body. Depress the handle release button and slide the handle down until it clicks into place.

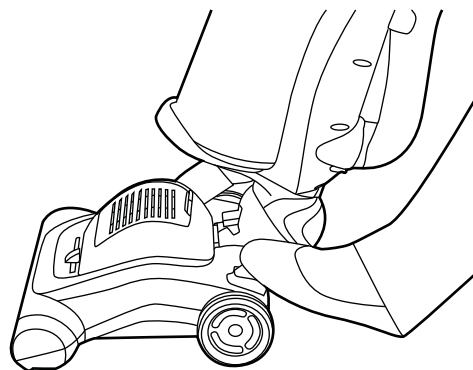


- 12 **IMPORTANT:** If you need to access the internal electric power connector press the upright lock release pedal and lower the main body to the floor. Release the locking clips for access.



## UPRIGHT LOCK RELEASE

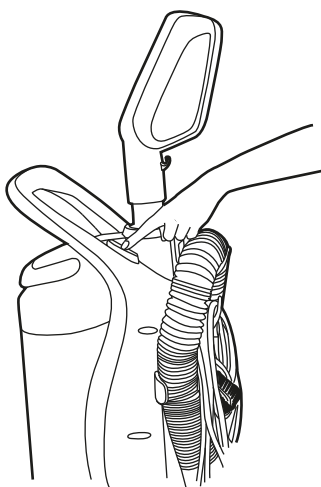
Unlock the cleaner by pressing the upright lock pedal at the rear of the cleaner with your foot.



After use return the cleaner to the upright lock position. You will hear an audible click once locked in place.

## POWER SWITCH

To switch the cleaner on or off, press the power switch on the main body of the cleaner.

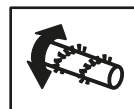
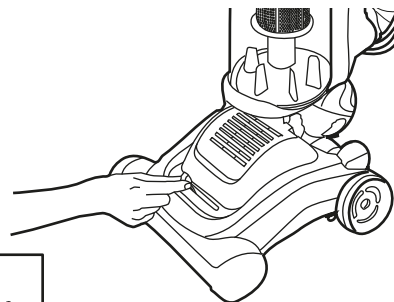


## CARPET CARE CONTROL SELECTOR

The carpet care control selector raises and lowers the height of the cleaner.

Ensure that the cleaner is in an upright (parked) position before selection.

Slide the knob to position best suited to depth of carpet pile.



Try various settings until you get the best results for your carpet.

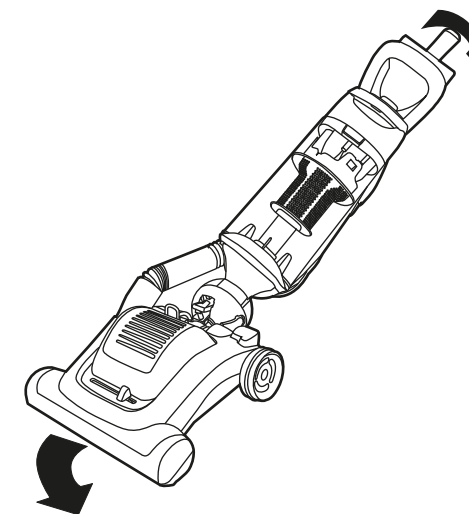
NOTE: Using this cleaner for loop carpets or carpets with pile greater than 30mm is not recommended. Please consult the floorcare/carpet manufacturer's recommended cleaning instruction before vacuuming.

**IMPORTANT!** When cleaning hard floors such as vinyl or linoleum, move the selector knob to the LONG PILE position. Failure to do so may cause damage to the floor surface.

## ACTIVE STEERING

The cleaner comes with a unique steering function that allows you to easily manoeuvre the machine. Particularly beneficial for cleaning in awkward or confined spaces.

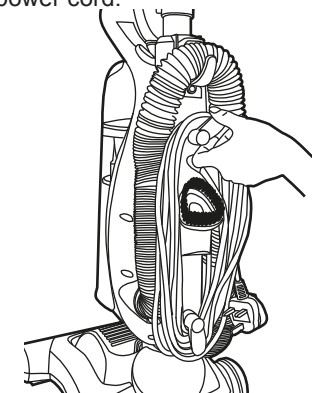
Twist the cleaner in the direction you wish to turn.



## CORD STORAGE

Turn the cleaner off and remove the plug. Wind the cord around the cord storage hooks.

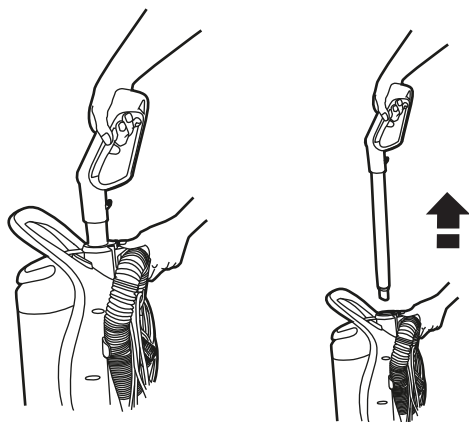
Rotate the storage hooks to quickly release the full length of the power cord.



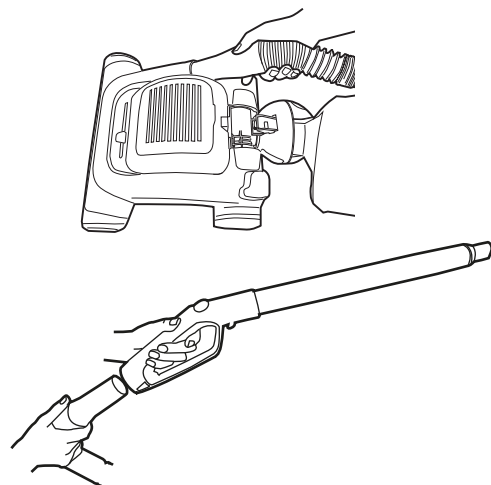


## HANDLE RELEASE

- 1 To clean with accessories, release the handle from the main body of the cleaner by pressing the handle release button on the rear of the cleaner and pull upwards.



- 2 Remove the hose from the foot of the cleaner and insert into the removable handle / Crevice tool.



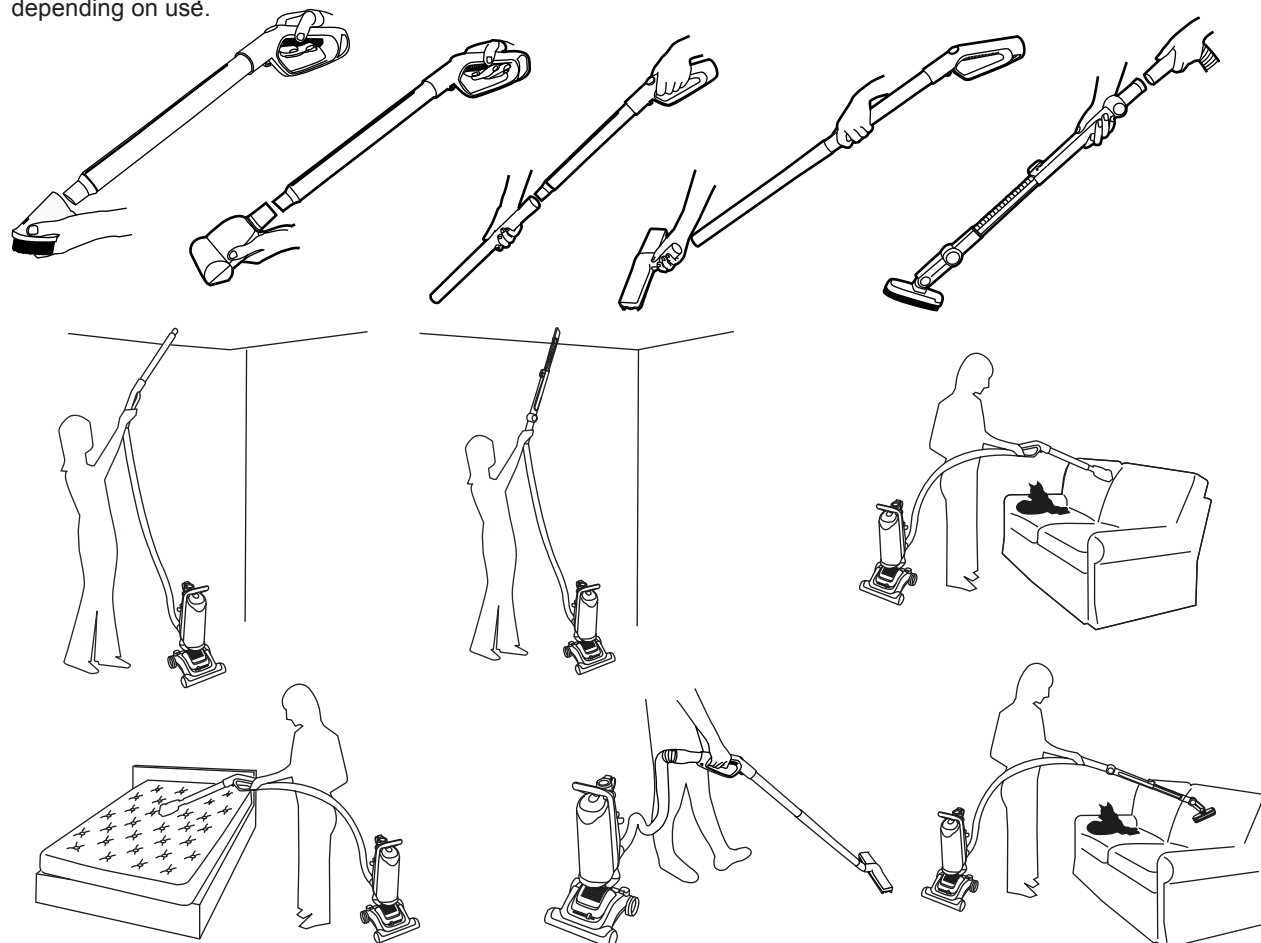
## CLEANING TOOLS

The following accessories are available with the product:

Dusting Brush  
Pet Hair Remover Turbo Brush\*  
Parquet Caresse Nozzle & Tube\*  
Multi-Function Tool\*

(\*certain models only)

All accessories can fit directly onto the removable handle / crevice tool or on to the hose. Combine accessories depending on use.

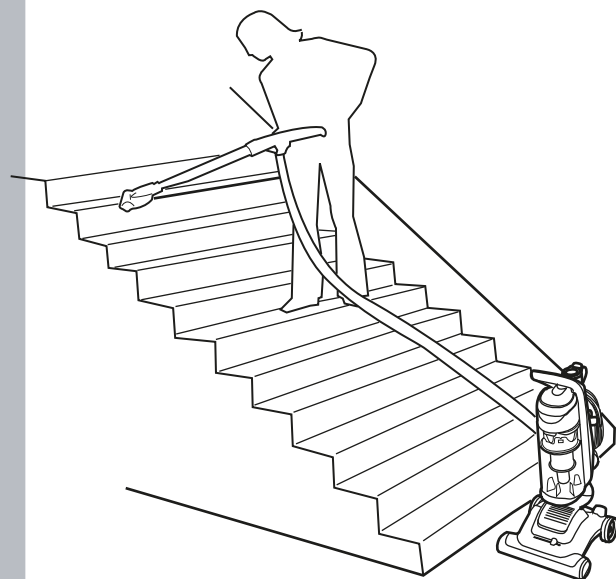


**IMPORTANT!** When using cleaning tools, the cleaner must be kept in the upright position, particularly when cleaning stairs.

## CLEANING THE STAIRS

It is dangerous to place the cleaner above you when cleaning stairs. Place the cleaner against the bottom step.

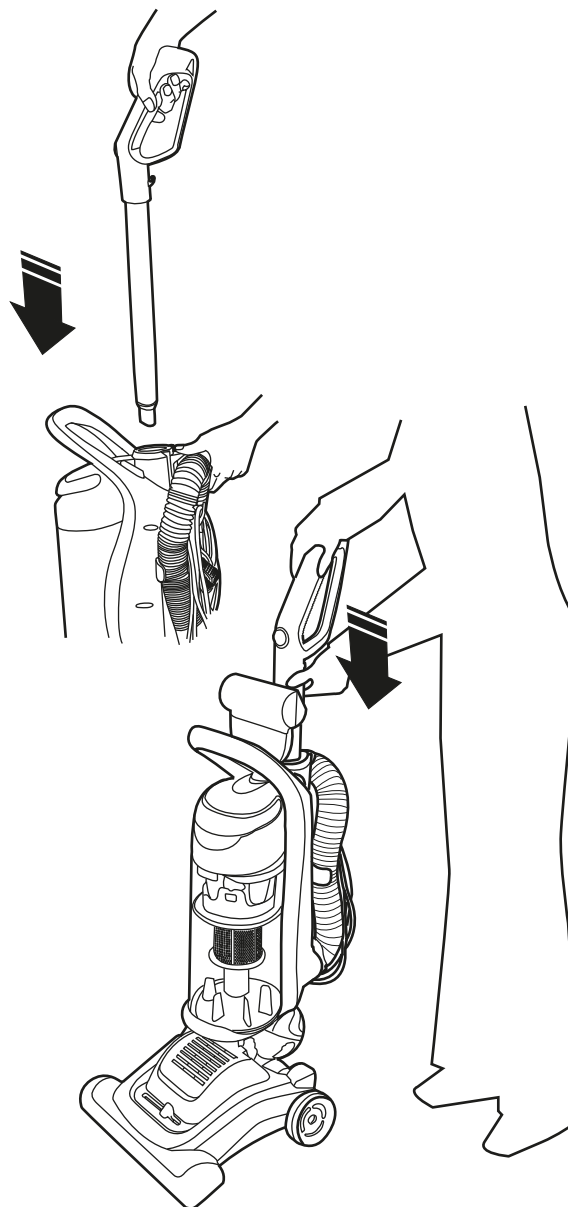
ALWAYS work with the cleaner below you.



**! IMPORTANT!** Extra care must be taken when using the hose on the stairs. If the hose becomes blocked it can exert a strong pull in the direction of the cleaner.

## HANDLE PARK

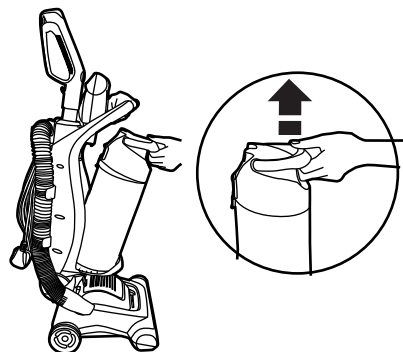
For more efficient storage, press the handle release button on the rear of the product and push downwards.



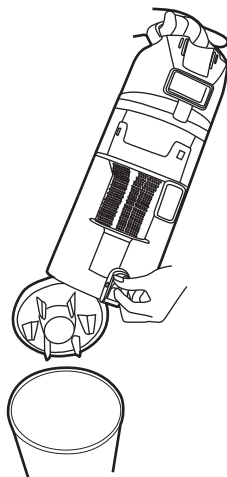


## EMPTYING THE DUST BIN

- 1 Lift the bin release latch and remove the dust bin from the cleaner.



- 2 Hold the container using the carry handle over the bin and press the bin empty button. The dust container door will automatically open.



- 3 Once emptied, gently tap or shake the container to release any excess dust.



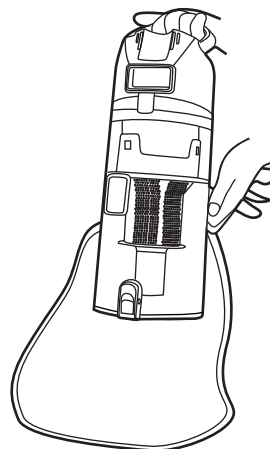
**IMPORTANT!** Do not fill above the max level mark shown on the bin.

**MAX**

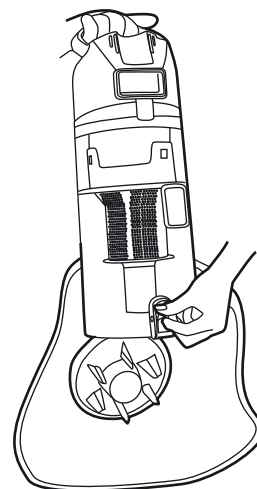
## ALLERGY AND ASTHMA SUFFERERS

When emptying any vacuum cleaner it is difficult to avoid exposure to dust. To minimize this risk, please follow these instructions:

- 1 Wrap the lower bin in a plastic bag and close the bag tightly around the dust container before emptying.



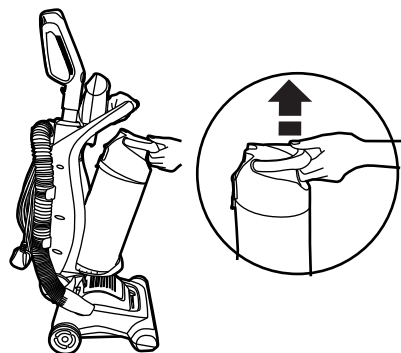
- 2 Press the bin empty button to empty the dust into the plastic bag. Close the bag quickly and dispose of it immediately.



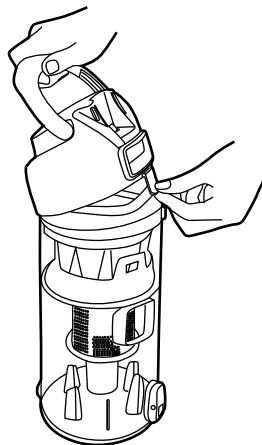
## CLEANING THE PRE MOTOR FILTERS

**! IMPORTANT!** For optimum performance, always keep your filters clean.

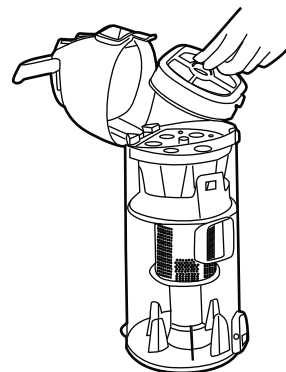
- 1 Lift the bin release latch and remove the dust bin from the cleaner.  
Remove the turbo tool from the top cover of the cleaner.



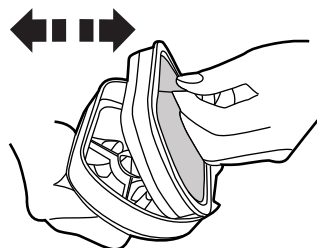
- 2 Place the bin on a flat surface and lift latch to access the filter.



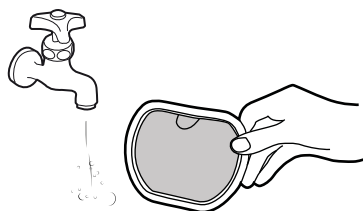
- 3 Remove the BLUE filter pack (containing the flexible HEPA filter pad).



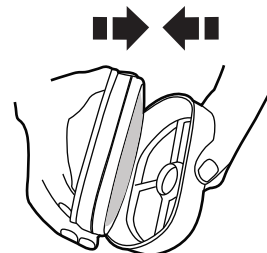
- 4 Separate the flexible HEPA filter pad from the filter frame by pulling the tab or pushing from underneath.  
Gently tap the flexible HEPA filter pad against the side of a bin to release excess dust.



- 5 Wash the flexible HEPA filter pad thoroughly under hand warm water, gently squeezing the pad until the water runs clean.  
Remove excess water by squeezing and leave to dry for 24 hours.  
**DO NOT USE HOT WATER OR DETERGENTS.**



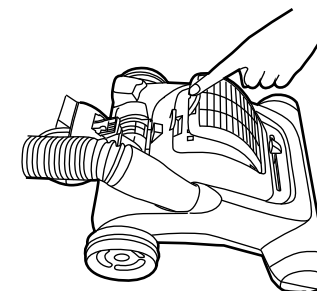
- 6 When completely dry reassemble and refit filters to cleaner.



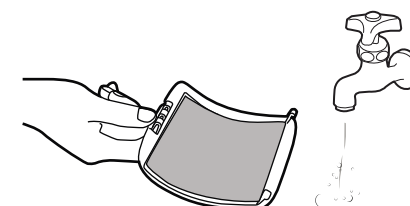
**! IMPORTANT!** For optimum performance, shake off excess dust from the filters regularly. We recommend that the flexible HEPA filter pad is washed every 3 MONTHS.

## CLEANING THE EXHAUST FILTER

- 1 Lift the tab on the exhaust filter cover grille and remove from the cleaner.



- 2 Wash the exhaust filter under hand warm water until the water runs clean. Remove excess water by shaking and leave to dry for 24 hours.  
Refit filter only when completely dry.  
**DO NOT USE HOT WATER OR DETERGENTS.**

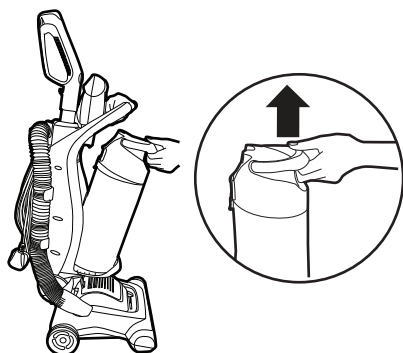


**! IMPORTANT!** For optimum performance, always keep your filters clean. We recommend that the exhaust filter should be washed every 3 MONTHS.

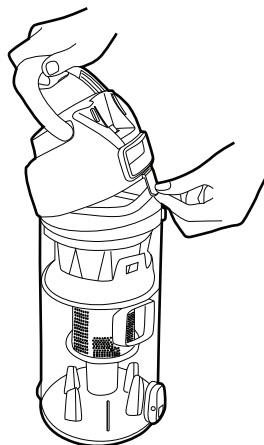
## CLEANING THE SEPARATION SYSTEM

**! IMPORTANT!** For optimum performance, always keep your separation system clean.

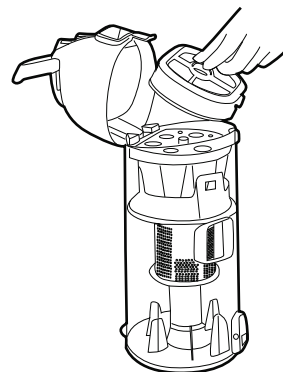
- 1** Lift the bin release latch and remove the dust bin from the cleaner. Remove the turbo tool from the top cover of the cleaner.



- 2** Place the bin on a flat surface and lift latch to access the filter.



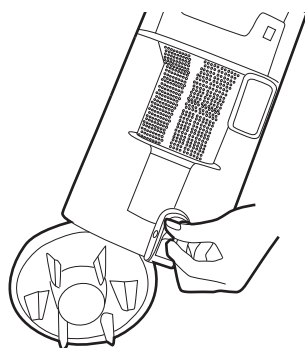
- 3** Remove the BLUE filter pack (containing the flexible HEPA filter pad).



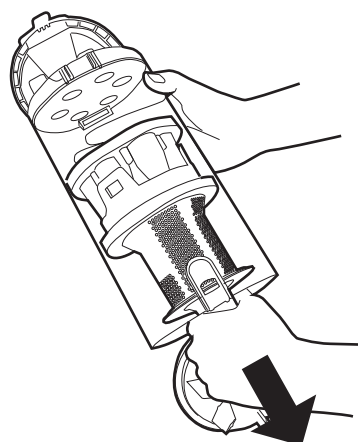
- 3** Unscrew the retaining lock to release the separation system.



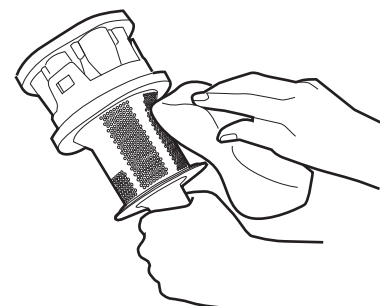
- 4** Press the bin empty button to open the bin flap.



- 5** Pull the separation system out of the bin.



- 6** Clean the separation system with a dry cloth or dusting brush. Once clean reassemble and refit to the cleaner.



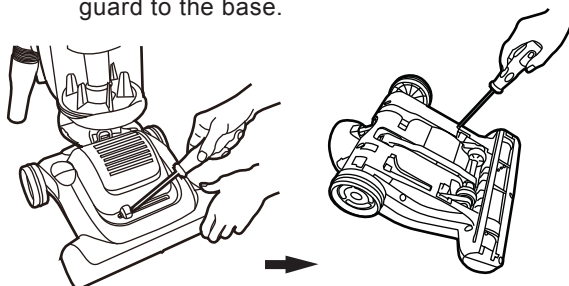
## CHANGING THE AGITATOR AND BELT

If your cleaner is not picking up efficiently, the belt or brushes (or both) may need replacing, but first please make sure you have:

- Emptied the dust container
- Cleaned the filters
- Checked for blockages

**IMPORTANT:** Switch the cleaner off and remove the plug from the electricity supply before dismantling cleaner

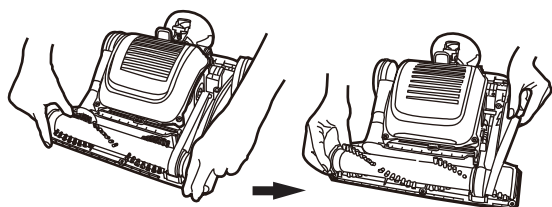
- 1** Remove the carpet care control knob. Turn the cleaner over and remove the retaining screws attaching the brush guard to the base.



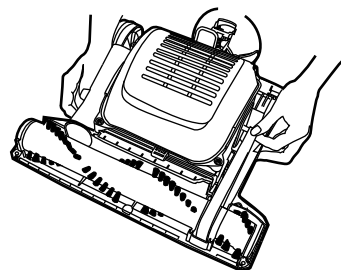
- 2** Turn the cleaner over and remove the hood.



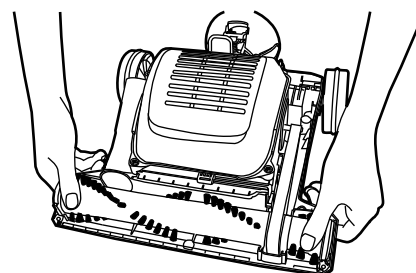
- 3** Remove brush assembly and check for wear on the belt. Loop the new belt around the motor and brush assembly.



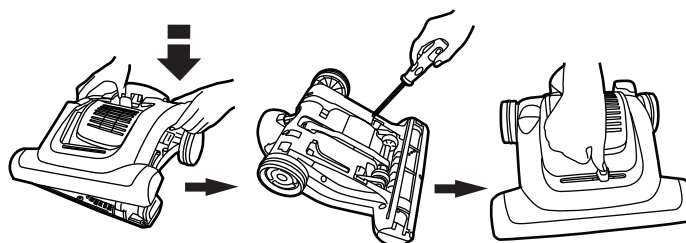
- 4** Hold the brush assembly and stretch the belt until the brush can be slotted back into the cleaner housing.



- 5** Rotate the brush to ensure movement of the belt.



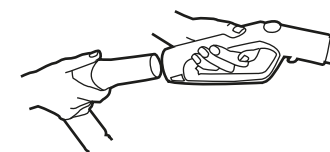
- 6** Refit the hood ensuring the lugs along the front are located in the slots on the front edge of the baseplate. Secure the hood with the retaining screws. Refit the carpet care control knob.



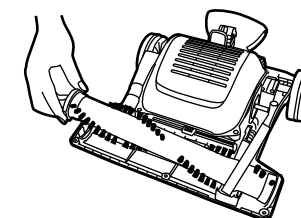
## CLEARING A BLOCKAGE

**IMPORTANT:** Switch the cleaner off and remove the plug from the electricity supply before dismantling cleaner

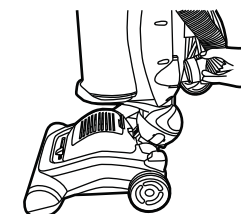
Check the hose by removing it from the handle, stretching it to full length.



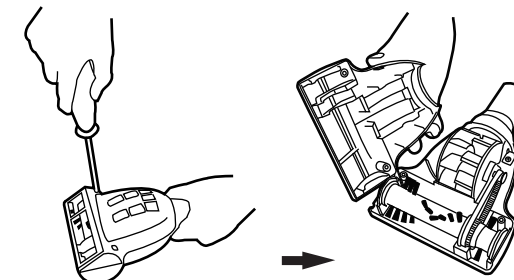
Turn the cleaner over and rotate the brushes until they are free to rotate. If debris can be seen under the hood remove the indicated retaining screws and clear the debris.



Check for a blockage in the lower hose socket. To remove the hose pull the finger tab and pull the hose upwards. Use a flexible rod to remove any obstruction.



Open the pet hair or allergen remover by removing the retaining screws. Lift the cover and remove the blockage.



## Genuine HOOVER Spares

Tel. 08443 712 758  
[www.hooverspares.com](http://www.hooverspares.com)

Always replace parts with genuine Hoover spares. When ordering parts, always quote your model number.

## Hoover Customer Helpline

Should any faults occur with your cleaner during the first 12 months, contact the Hoover Customer Helpline on the number below.

Tel: 08444 995 599  
Email: [customer.services@hoovercandy.com](mailto:customer.services@hoovercandy.com)

Hoover have a computerised nationwide service network of over 500 engineers who will quickly respond to your call and guarantee your repair for 12 months.

## USE ONLY HOOVER SPARES

SPARE PARTS	CODE
PRE-MOTOR HEPA FILTER PACK	S113- 35601263
EXHAUST FILTER	T107 - 35601264
BELT	V34 - 35601265
AGITATOR	Y28 - 35601266
HOSE	D134 - 35601267
PET HAIR REMOVER TURBO BRUSH	J58 - 35601268
PARQUET CARESSE NOZZLE+CONNECTOR	G141PC - 35601269
MULTI-FUNCTION TOOL	MFT1 - 35601270

## Quality & the Environment

As the owner of a new Hoover product, we would like to tell you more about the high standards we have set in Quality and the Environment

### Quality

#### BSI ISO 9001

Hoover's factories have been independently assessed for quality . Our products are made using a quality system which meets the requirements of ISO 9001

### Environment - WEEE Directive



This appliance is marked according to the European Directive 2002/96/EC on Waste Electrical and Electronic Equipment (WEEE).

By ensuring this product is disposed of correctly you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product.

The symbol on the product indicates that this product may not be treated as household waste. Instead it shall be handed over to the appliance collection point for recycling of electrical and electronic equipment.

Disposal must be carried out in accordance with the local environmental regulations for waste disposal.

For more detailed information about treatment, recovery and recycling of this product, please contact your local city office, your household waste disposal service or the shop where you purchased the product.

### GUARANTEE STATEMENT

The guarantee conditions for this appliance are as defined by our representative in the country in which it is sold. Details regarding these conditions can be obtained from the dealer from whom the appliance was purchased. The bill of sale or receipt must be produced when making any claim under the terms of this guarantee.

Subject to change without notice.



## User checklist

If your cleaner is not working properly run through the following checklist.

1. Is there a working electricity supply to the cleaner?  
*Check with another electrical product.*
2. Is the dust bin full or choked with fine dust?  
*To empty the dust container, see instructions on P9.*
3. Is the hose blocked?  
*To clear a blockage, see instructions on P12.*
4. Is there a blockage in the cleaner base?  
*To clear a blockage, see the instruction on P12.*
5. Are the filters blocked?  
*To clean filters, see the instruction on P10.*
6. Are the brushes rotating correctly?  
*To check the brushes, see the instructions on p12.*
7. Has the cleaner overheated?  
*If so, it will take about 30 minutes to reset.*

If there is any doubt call the Hoover Customer Helpline 08444 995 599 for advice. They may be able to assist you over the telephone.

## WARNING

A thermal cut out switches off the cleaner to prevent overheating if it is used when full or there is a blockage or dirty filters. If this should happen switch off, unplug and correct the fault.

It will take approximately 30 minutes for the cut out to automatically reset.

## IMPORTANT

**DO NOT RUN OVER THE POWER SUPPLY CORD  
AS THIS COULD DAMAGE THE SUPPLY CORD  
INSULATION.**

## DATA

<b>Rated Voltage:</b>	<b>230 - 240 V ~ 50 Hz</b>
<b>CEE Wattage:</b>	<b>900W</b>
<b>Dimensions:</b>	<b>1110 x 308 x 409 mm</b>







GENERATION FUTURE

Hoover Limited  
Pentrebach  
Merthyr Tydfil  
Mid Glamorgan  
CF48 4TU

HOOVER CUSTOMER HELPLINE  
08444 995 599

© 2011 48008014

