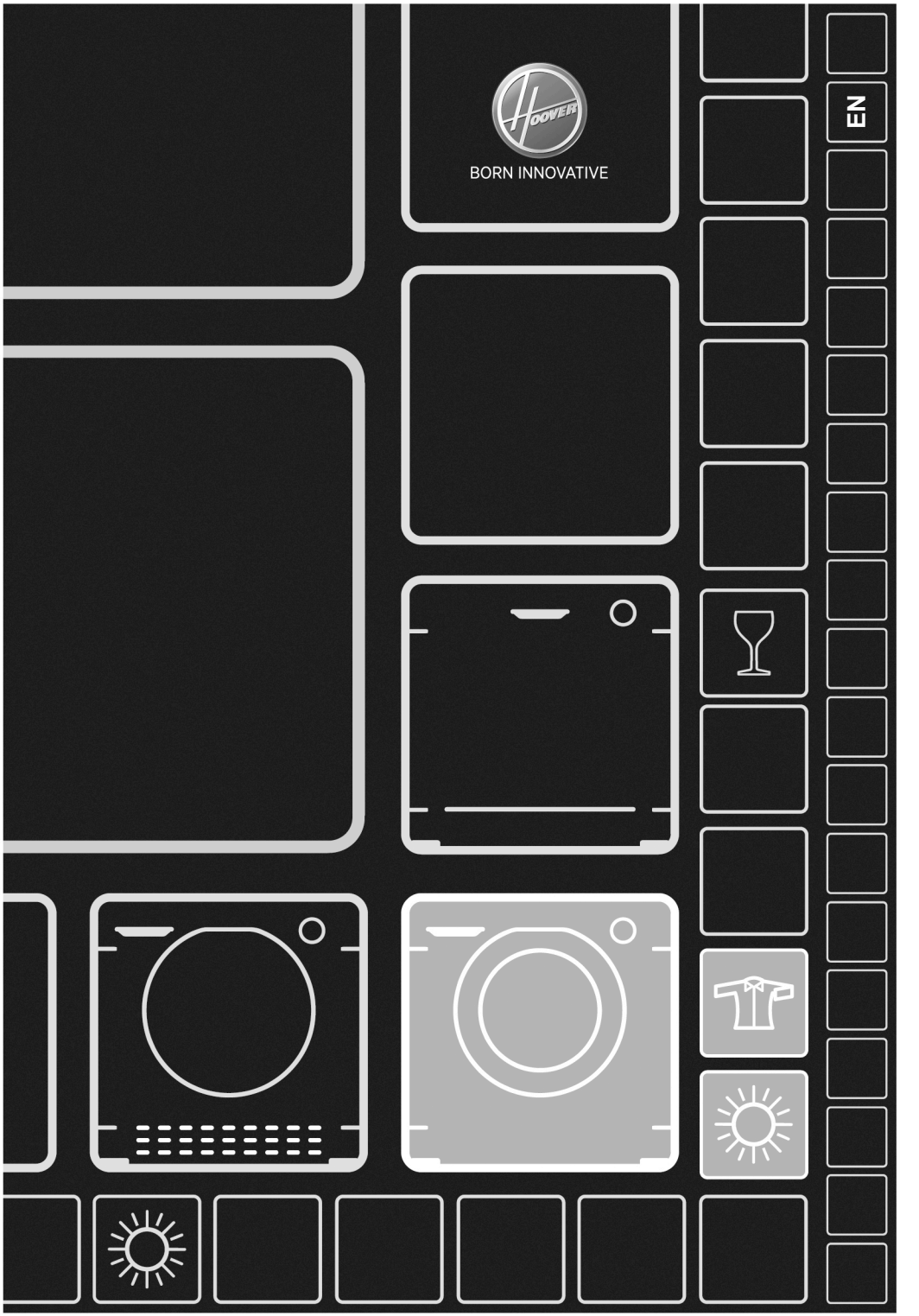

BORN INNOVATIVE
EN

Thank-you for choosing a **Candy** washing machine. We are confident it will loyally assist you in safely washing your clothes, even delicates, day after day.

Carefully read this manual for correct and safe appliance use and for helpful tips on efficient maintenance.

Only use the washing machine after carefully reading these instructions. We recommend you always keep this manual on hand and in good condition for any future owners.

Please check that the appliance is delivered with this instruction manual, warranty certificate, service centre address and energy efficiency label. Also check that plugs, drain hose support hook and liquid detergent or bleach tray (only on some models) are included. We recommend you keep all these components.

FOR U.K. ONLY
On receipt of your appliance please check it carefully for damage. Any damage found must be reported to the delivery driver immediately. Alternatively damage found must be reported to the retailer within 2 days of receipt.

Each product is identified by a unique 16-character code, also called the "serial number", printed on the sticker. This can be found inside the door opening. This code is a unique code for your product that you will need to register the product warranty, or if you need to contact the Customer Service Centre.

Environmental conditions

This appliance is marked according to the European directive 2012/19/EU on Waste Electrical and Electronic Equipment (WEEE).
WEEE contains both polluting substances (which can cause negative consequences for the environment) and basic components (which can be re-used). It is important to have WEEE subjected to specific treatments, in order to remove and dispose properly all pollutants, and recover and recycle all materials. Individuals can play an important role in ensuring that WEEE does not become an environmental issue; it is essential to follow some basic rules:

- WEEE should not be treated as household waste;
- WEEE should be handed over to the relevant collection points managed by the municipality or by registered companies. In many countries, for large WEEE, home collection could be present.

In many countries, when you buy a new appliance, the old one may be returned to the retailer who has to collect it free of charge on a one-to-one basis, as long as the equipment is of equivalent type and has the same functions as the supplied equipment.

Contents

1. ***GENERAL SAFETY RULES***
2. ***INSTALLATION***
3. ***DETERGENT DRAWER***
4. ***PRACTICAL TIPS***
5. ***MAINTENANCE AND CLEANING***
6. ***PORTHOLE EMERGENCY OPENING***
7. ***REMOTE CONTROL (WI-FI)***
8. ***QUICK USER GUIDE***
9. ***CONTROLS AND PROGRAMS***
10. ***DRYING CYCLE***
11. ***THROUBLESHOOTING AND WARRANTY***

1. GENERAL SAFETY RULES

- This appliances is intended to be used in household and similar applications such as:
  - Staff kitchen areas in shops, offices and other working environments;
  - Farm houses;
  - By clients in hotels, motels and other residential type environments;
  - Bed and breakfast type environments.

  A different use of this appliance from household environment or from typical housekeeping functions, as commercial use by expert or trained users, is excluded even in the above applications. If the appliance is used in a manner inconsistent with this it may reduce the life of the appliance and may void the manufacturer's warranty. Any damage to the appliance or other damage or loss arising through use that is not consistent with domestic or household use (even if located in a domestic or household environment) shall not be accepted by the manufacturer to the fullest extent permitted by law.

- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
  Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.

- Children should be supervised to ensure that they do not play with the appliance.

- Children of less than 3 years should be kept away unless continuously supervised.

- If the supply cord is damaged, it must be replaced by a special cord or assembly available from the manufacturer or its service agent.

- Only use the hose-sets supplied with the appliance for the water supply connection (do not reuse old hose-sets).

- Water pressure must be between 0.05 MPa and 0.8 MPa.

- Make sure carpets or rugs do not obstruct the base or any of the ventilation openings.

- The final part of a washer dryer cycle occurs without heat (cool down cycle) to ensure that the items are left at a temperature that ensures that the items will not be damaged.

⚠ WARNING:
never stop a washer dryer before the end of the drying cycle unless all items are quickly removed and spread out so that the heat is dissipated.

- After installation, the appliance must be positioned so that the plug is accessible.
- The appliance must not be installed behind a lockable door, a sliding door or a door with a hinge on the opposite side to that of the washer dryer, in such way that a full opening of the washer dryer door is restricted.
- The maximum load capacity of dry clothes depends on the model used (see control panel).
- The appliance is not to be used if industrial chemicals have been used for cleaning.
- Do not dry unwashed items in the washer dryer.
- Items that have been soiled with substances such as cooking oil, acetone, alcohol, petrol, kerosene, spot removers, turpentine, waxes and wax removers should be washed in hot water with an extra amount of detergent before being dried in the washer dryer.
- Items such as foam rubber (latex foam), shower caps, waterproof textiles, rubber backed articles and clothes or pillows fitted with foam rubber pads should not be dried in the washer dryer.
- Fabric softeners, or similar products, should be used as specified by the fabric softener instructions.
- Oil-affected items can ignite spontaneously, especially when exposed to heat sources such as a washer dryer. The items become warm, causing an oxidation reaction in the oil, Oxidation creates heat. If the heat cannot escape, items can become hot enough to catch fire. Piling, stacking or storing oil-effected items can prevent heat from escaping and so create a fire hazard.
- If it is unavoidable that fabrics contain vegetable or cooking oil or have been contaminated by hair care products be placed in a washer dryer they should first be washed in hot water with extra detergent - this will reduce, but not eliminate, the hazard.
- Remove all objects from pockets such as lighters and matches.

- To consult the product technical specification please refer to the manufacturer website.

Electrical connections and safety instructions

- The technical details (supply voltage and power input) are indicated on the product rating plate

- Make sure that the electrical system is earthed, complies with all applicable law and that the (electricity) socket is compatible with the plug of the appliance. Otherwise, seek qualified professional assistance.

- The use of converters, multiple sockets or extension cords is strongly advised against

- Before cleaning or maintaining the washing machine, unplug the appliance and turn off the water tap.

- Do not pull on the power cord or appliance to unplug the machine.

- Make sure there is no water in the drum before opening the door.

⚠ WARNING:
water may reach very high temperatures during the wash cycle.

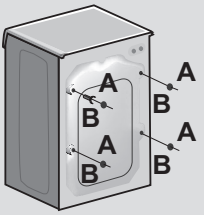
- Do not expose the washing machine to rain, direct sunlight or other weather elements. Protect from possible freezing.

- When moving, do not lift the washing machine by the knobs or detergent drawer; during transport, never rest the door on the trolley. We recommend two people lift the washing machine.

- In the event of fault and/or malfunction, turn off the washing machine, close the water tap and do not tamper with the appliance.
  Immediately contact the Customer Service Centre and only use original spare parts. Failure to observe these instruction may jeopardise appliance safety.

2. INSTALLATION

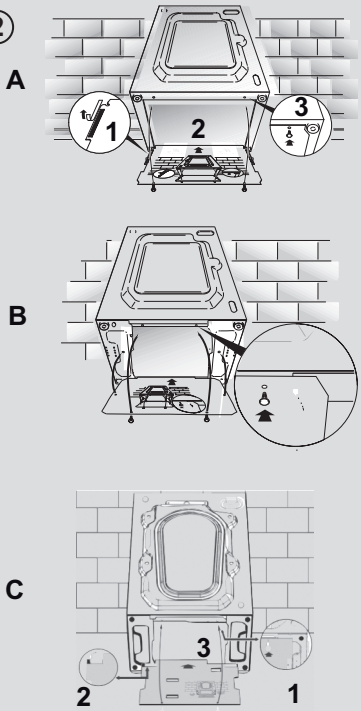
- Remove the **2** or **4** transportation screws **(A)** on the back and remove the **2** or **4** flat washers, rubber bungs and plastic spacer tubes **(B)** as illustrated **in figure 1**.
- If the washing machine is built-in, unscrew the **3** or **4** transportation screws **(A)** and remove the **3** or **4** flat washers, rubber bungs and plastic spacer tubes **(B)**.
- During the removal of the screws occasionally spacer tubes fall inside the product, these can be remove by tilting the product forward and recovering them from the floor or inside the base of the machine.
- Cover the open transportation screw holes with the **2** or **4** plastic caps included in the instruction bag.

① 

⚠ WARNING:
keep packaging materials away from children.

- Place the corrugated plastic sheet, found on top of the appliance during the unpacking process, into the base of the appliance as shown in **figure 2** (according to the model, consider version **A**, **B** or **C**).

In some models this operation will not be necessary, because the corrugated plastic sheet will be already placed on the bottom of the appliance.

② 

Hydraulic connections

- Connect the water hose to the water supply tap **(fig. 3)** only using the hose supplied with the appliance (do not reuse old hose-sets).

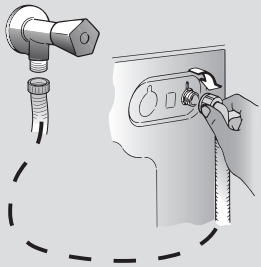
- **SOME MODELS** may include one or more of the following features:

- **HOT&COLD (fig. 4):**
  water mains connection settings with hot and cold water for higher energy savings. Connect the grey tube to the cold water tap ❄ and the red one to the hot water tap. The machine can be connected to the cold water tap only: in this case, some programs may start a few minutes later.

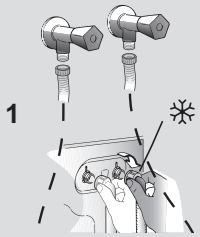
- **AQUASTOP (fig. 5):**
  a device located on the supply tube that stops water flow if the tube deteriorates; in this case, a red mark will appear in the window "**A**" and the tube must be replaced. To unscrew the nut, press the one-way lock device "**B**".

- **AQUAPROTECT – SUPPLY TUBE WITH GUARD (fig. 6):**
  Should water leak from the primary internal tube "**A**", the transparent containment sheath "**B**" will contain water to permit the washing cycle to complete. At the end of the cycle, contact the Customer Service Centre to replace the supply tube.

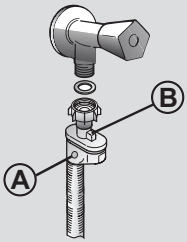
③



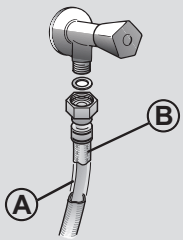
④



⑤



⑥



Setting

- The washing machine should be installed in its final position such that the water fill hose is not kinked or trapped. The corrugated drain hose should be inserted into suitable drain pipe of between 50 cm and 85 cm height above the floor using the curved drain hose support. If an under sink connection is used the drain hose must be routed above the sink overfill opening to prevent back siphoning. Care must be taken to avoid kinking or trapping the drain hose **(fig. 7)**.

- Level the appliance using the feet as illustrated in **figure 8**:

  a. turn the nut clockwise to release the screw;

  b. rotate the foot to raise or lower it until it touches to the floor;

  c. lock the foot, screwing in the nut, until it tightens against to the bottom of the washing machine.

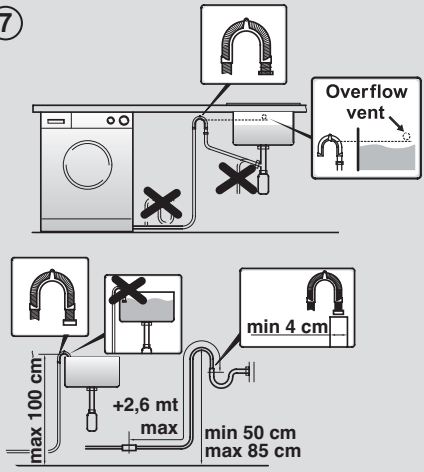
- Plug in the appliance.

⚠ WARNING:

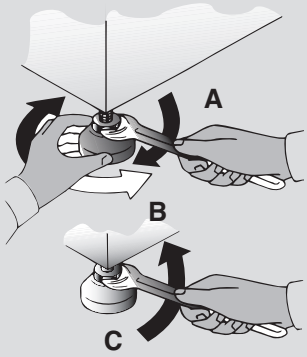
contact the Customer Service Centre should the power cord need replacement.

Installation faults are not covered by the manufacturers warranty.

⑦



⑧



3. DETERGENT DRAWER

The detergent draw is split into 3 compartments as illustrated in **figure 9**:

- **compartment "1"**: for prewash detergent;
- **compartment "❀"**: for special additives, softeners, starch fragrances, etc.;

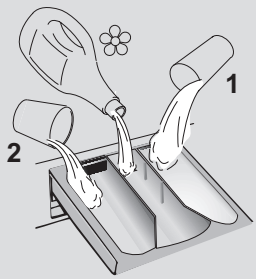
⚠ WARNING:
only use liquid products; the washing machine is set to automatically dose additives at each cycle during the last rinse.

- **compartment "2":** for washing detergent.

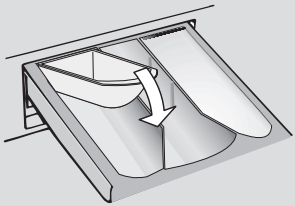
A liquid detergent cup is also included **IN SOME MODELS (fig. 10)**. To use it, place it in **compartment "2"**. This way, liquid detergent will only enter the drum at the right time. The cup can also be used for bleach when the "Rinse" program is selected.

⚠ WARNING:
some detergents are not designed for use in the dispenser drawer but are supplied with their own dispenser that is placed in the drum directly.

⑨



⑩



SOME MODELS are provided with the automatic dosage, this carries out a precise measurement of detergent and softener. For any further information please refer to the specific section on the CONTROLS AND PROGRAMS chapter.

4. PRACTICAL TIPS

Load tips

When sorting laundry, make sure:

- have eliminated metallic objects such as hair clips, pins, coins, from laundry;
- to have buttoned pillow cases, closed zips, tied loose belts and long robe ribbons;
- to have removed rollers, hooks or clips from curtains;
- to have carefully read clothing washing labels;
- to have removed any persistent stains using specific detergents.

- When washing rugs, bedcovers or other heavy clothing, we recommend you avoid the spinning cycle.

- To wash wool, make sure the item can be machine washed. Check the fabric label.

Helpful suggestions for the user

A guide environmentally friendly and economic use of your appliance.

Maximise The Load Size

- Achieve the best use of energy, water, detergent and time by using the recommended maximum load size.
  Save up to 50% energy by washing a full load instead of 2 half loads.

Do you need to pre-wash?

- For heavily soiled laundry only!
  SAVE detergent, time, water and between 5 to 15% energy consumption by NOT selecting Prewash for slight to normally soiled laundry.

Is a hot wash required?

- Pretreat stains with stain remover or soak dried in stains in water before washing to reduce the necessity of a hot wash programme. Save energy by using a low temperature wash programme.

Before using a drying programme (WASHER-DRYERS)

- SAVE energy and time by selecting a high spin speed to reduce the water content in laundry before using a drying programme.

Following is a **quick guide** with tips and recommendations on **detergent use at the various temperatures**. In any case, always read the instructions on the detergent for correct use and doses.

When washing heavily soiled whites, we recommend using cotton programs of 60°C or above and a normal washing powder (heavy duty) that contains bleaching agents that at medium/high temperatures provide excellent results.

For washes between 40°C and 60°C the type of detergent used needs to be appropriate for the type of fabric and level of soiling.
Normal powders are suitable for “white” or colour fast fabrics with high soiling, while liquid detergents or “colour protecting” powders are suitable for coloured fabrics with light levels of soiling.

For washing at temperatures below 40°C we recommend the use of liquid detergents or detergents specifically labeled as suitable for low temperature washing.

For washing **wool** or **silk**, only use detergents specifically formulated for these fabrics.

5. MAINTENANCE AND CLEANING

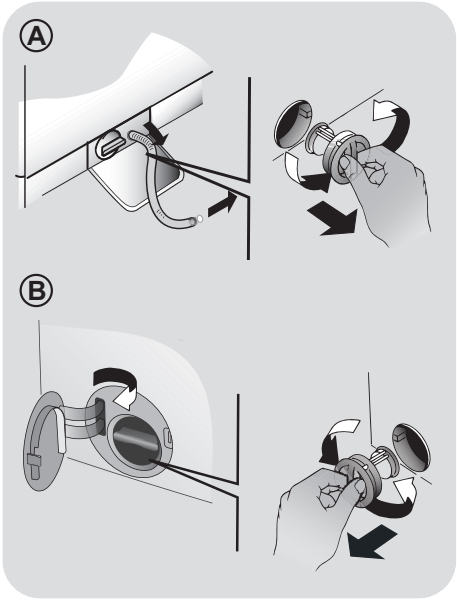
To clean the washing machine exterior, use a damp cloth, avoiding abrasives, alcohol and/or solvents. To maintain a good wash performance we recommend that the soap drawer and pump filters are regularly cleaned. A monthly service wash, using a proprietary cleaner is also recommended.

Drawer cleaning

- We recommend you clean the drawer to avoid accumulating detergent and additive residue.
- To do this, extract the drawer using slight force, clean it with running water and reinsert it in its housing.
- Ensure the siphon cap is correctly refitted.

Filter cleaning

- The washing machine comes with a special filter able to trap large residue, such as buttons or coins, which could clog the drain (according to the model, consider version **A** or **B**).
- **ONLY AVAILABLE ON CERTAIN MODELS**: pull out the corrugated hose, remove the stopper and drain the water into a container.
- Ensure all the water has been emptied from the drum.
- Before unscrewing the filter, we recommend you place an absorbent cloth under it to keep the floor dry. A small amount of water will come out of the filter as you remove it - this is normal.
- Turn the filter counter-clockwise to the limit stop.
- Remove and clean the filter; when finished, replace it turning it clockwise. The filter handle will be locked when it is not possible to turn any further and the handle is horizontal. Smearing a small amount of liquid soap on the filter seal will help refitting.
- Repeat the previous steps in reverse order to reassemble all parts.



Suggestions for moves or prolonged disuse

- Should the washing machine be stored in an unheated room for a long period of time, drain all water from tubes.
- Unplug the washing machine.
- Detach the tube from the drainage system and clip on the rear of the machine and lower it, fully draining water into a bowl.
- Secure the drain tube with the drainage system and clip on the rear of the machine when finished.
- Keep the door glass and gasket clean.

The manufacturers warranty only covers faults within the product of a mechanical or electrical nature. Faults caused by handling, installation or miss use are not covered and may incur a charge for any repair visit to resolve.

6. PORTHOLE EMERGENCY OPENING

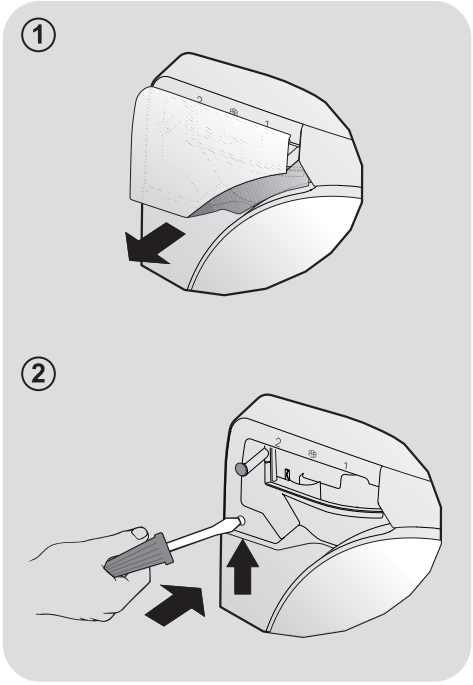
Should the porthole be locked due to power Shortage (if the plug is removed before the end of the cycle, re-plug it and turn off the machine by pressing **ON/OFF** button to open the door) or as a result of a fault, it can be opened according to the following emergency unlocking procedure:

1. Disconnect the machine from the power socket.

2. Ensure that the water level is below the porthole before opening it, to prevent any flooding. Otherwise, drain excess water through the drain tube and collect it in a bucket.

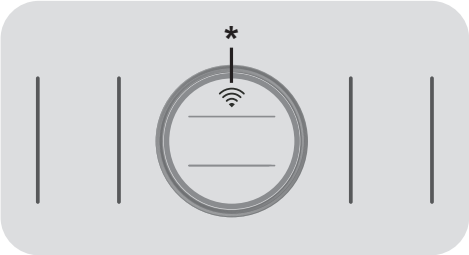
3. Take out the detergent compartment **(fig. 1)**.

4. Insert a screw driver or a similar tool for about two centimeters of depth (in order to fit it into the inner hook, but not fully down). Lever up and simultaneously open the porthole as shown in **figure 2**.



7. REMOTE CONTROL (WI-FI)

This appliance is equipped with **Wi-Fi** technology that allows you to control it remotely via App.



* *REMOTE CONTROL button*

MACHINE ENROLLMENT (ON APP)

- Download the ***Hoover Wizard*** App on your device.

The *Hoover Wizard* App is available for devices running both Android and iOS, both for tablets and for smartphones.

Get all the details of the Wi-Fi functions by browsing the App in DEMO mode.

- Open the App, create the user profile (or log-in if it is already created previously) and enroll the appliance following the instructions on the device display or the **"Quick Guide"** attached on the machine.

TO ENABLE REMOTE CONTROL

- Check that the router is switched on and connected to the Internet.
- Load the laundry, close the door, add the detergent if it's necessary.
- Switch on the washing machine using the **ON/OFF** button.
- Press the **REMOTE CONTROL** button: the door is locked, buttons on the control panel are disabled. Only **REMOTE CONTROL** and **ON/OFF** buttons remain operative.
- Open the ***Hoover Wizard*** App and start the cycle. At the end, switch off the machine with the **ON/OFF** button (or press the **REMOTE CONTROL** button) to unlock the door.

TO DISABLE REMOTE CONTROL

- To exit the **REMOTE CONTROL** mode during a cycle, press the same button on the machine. You will regain local control over the control panel of the machine and, if the cycle is paused, the door can be opened.
- Check that the water level is below the door before opening it, to avoid flooding.
- When the door is closed, by pressing the **REMOTE CONTROL** button again, you will be able to get control of the machine from the App.

8. QUICK USER GUIDE

This appliance automatically adjusts the level of the water to the type and quantity of washing. This system gives a reduction in energy consumption and a saving in washing times.

Program selection

- Turn on the appliance and select the required program.
- Adjust the washing settings if necessary and select the required options.

DRYING (WASHER-DRYERS only)
If you would like the drying cycle to begin automatically after washing, select the washing programme required and select the drying cycle.
Or you can finish the wash and then select the drying programme.

- Press the **START/PAUSE** button to start the program.
- At the end of the program, the message **"END"** will appear on the display (on some models, all wash stage indicators lights will turn on).
- Turn off the appliance.

For any type of wash, see the program table and follow the operating sequence as indicated.

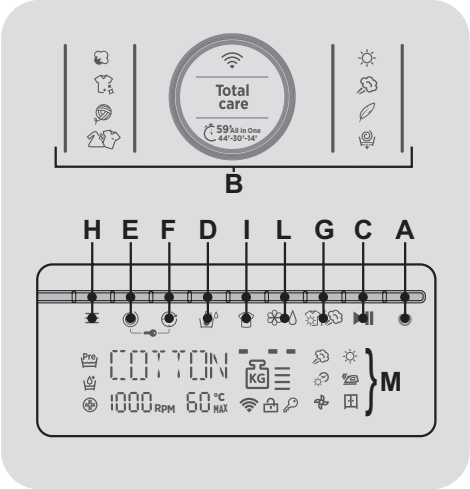
Technical data

Water pressure:
min 0.05 Mpa / max 0.8 Mpa
(0.05 MPa dispenses approximately 1 litre of water in 10 seconds)

Spin r.p.m.: See rating plate.

Power input / Power current fuse amp / Supply voltage: See rating plate.

9. CONTROLS AND PROGRAMS



A ON/OFF button
B Touch Control (programmes selection)
C START/PAUSE button
D TEMPERATURE SELECTION button
E SPIN SELECTION button
F DELAY START button
G DRYING SELECTION/STEAM button
H OPTIONS button
I STAIN LEVEL button
L CARE DOSE button
E+F CHILD LOCK
M DISPLAY

⚠ WARNING:

Don't touch the display (and the Touch Control) while inserting the plug because the machines calibrates the systems during the first seconds: touching the display, the machine couldn't work property. In this case, remove the plug and repeat the operation.

To select the different functions, you can press both the icons and the buttons above them.

ON/OFF button

- To turn the appliance on and off, press the **ON/OFF** button (for at least **3 seconds**).

At the end of the cycle, do not forget to turn off the appliance by the ON/OFF button, disconnect the plug and close the water faucet.

First starting

- Language setting

- After connecting the machine to the network and turning it on, press the **STAIN LEVEL** or **CARE DOSE** button to display the available languages.

- Select the desired language pressing the **START/PAUSE** button.

- Change the language

If you want to change the setting language you will have to press simultaneously **STAIN LEVEL** and **CARE DOSE** buttons for about **3 seconds**. **ENGLISH** will appear on the display, and you will be able to choose a new language.

Through this process all saved settings will be cancelled.

- Water Hardness setting

This washing machine, thanks to the **CARE DOSE** system, is able to dose your detergent and fabric softener automatically. The optimum quantity of detergent and/or fabric softener depending on the water hardness, on the load quantity and on the chosen cycle (cotton, delicates,etc...)

The default setting for the water hardness is set in the factory at level 2 (L2) as this satisfies the requirements of the majority of users.

Water Hardness level:

L1 = LOW (0-12 °fH or 0-7 °dH)
L2 = MEDIUM (13-30 °fH o 8-17 °dH)
L3 = HIGH (≥ 30 °fH o ≥ 17 °dH)

- To confirm the default water hardness, hold for few seconds the **START/PAUSE** button.

- If you want to change the setting water hardness, you will have to hold the **CARE DOSE** button for few seconds. The **WATER HARDNESS** sign will appear on the display, and by holding again the **CARE DOSE** button, you will be able to choose the new water hardness level.

- Once chosen the water hardness level, hold for few seconds the **START/PAUSE** button to confirm

Check the water hardness LEVEL of your city at your water supply company before using the CARE DOSE function.

Touch Control (programmes selection)

- After turning the appliance on, you will be able to select the desired programme by pressing the relevant icon that will light up. The display will show the description and the relevant parameters.

- To start the selected cycle with the preset parameters, press **START/PAUSE**. When the programme is running, the display will show the time to elapse.

- Moreover, If you want to modify the chosen program, press the desired options buttons, modify the default parameters and then press **START/PAUSE** button to start the cycle.

Only the options compatible with the set programme can be selected.

When the appliance is turned on again, the last programme will be shown, memorising the previously set values.

START/PAUSE button

Close the porthole BEFORE pressing the START/PAUSE button.

- Press to start the set cycle.

After starting the washing machine you need to wait a few seconds before the appliance starts the programme.

CYCLE DURATION

- When a programme is selected the display automatically shows the cycle duration, which can vary, depending on the options selected.

- Once the programme has started you will be kept informed constantly of the time remaining to the end of the wash.

- The appliance calculates the time to the end of the selected programme based upon a standard loading, during the cycle, the appliance corrects the time to that applicable to the size and composition of the load.

ADD OR REMOVE ITEMS AFTER THE PROGRAMME HAS STARTED (PAUSE)

- Press **START/PAUSE** (the display shows **PAUSE**).

Ensure that the water level is below the porthole before opening it, to prevent any flooding.

- After adding or removing items, close the porthole and press **START/PAUSE** (the programme will resume from when it was interrupted).

CANCELLING THE SET PROGRAMME

- To cancel the programme, press the **ON/OFF** button for about **2 seconds** until the display switches off.

TEMPERATURE SELECTION button

- By this option you can change the temperature of the washing cycles.

To prevent damage to the fabrics, it is not possible to increase the temperature above the maximum value set for each programme.

SPIN SELECTION button

- By this option you can reduce the maximum spin speed for the set programme, until it is completely excluded.

- If the label does not show any instructions, you can spin to the maximum speed set for the programme.

To prevent damage to the fabrics, it is not possible to increase the speed over the maximum one set for each programme.

- It is possible to modify the spin speed at any time, without shifting the machine to **PAUSE**.

An over dosing of detergent can cause excessive foaming. If the appliance detects the presence of excessive foam, it may exclude the spinning phase or extend the duration of the programme and increase water consumption.

The machine is fitted with a special electronic device, which prevents the spin cycle should the load be unbalanced. This reduces the vibration, improves noise reduction and prolongs the life of the washing machine.

DELAY START button

- This button allows you to pre-programme the wash cycle to delay the start of the cycle for up to **24 hours**.

- To delay the start use the following procedure:

  - Set the required programme.

  - Press the button once to activate it (**0:00h** appears on the display) and then press it again to set a **30 minutes** delay (**0:30h** appears on the display). The pre-set delay increases by **30 minutes** each time the button is pressed, until **h24** appears on the display, at which point pressing the button again will reset the delay start to zero.

  - Confirm by pressing the **START/PAUSE** button (the light on the display starts to flash). The countdown will begin and when it has finished the programme will start automatically.

- It is possible to cancel the delay start by pressing the **ON/OFF** button (for at least **3 seconds**).

DRYING SELECTION/STEAM FUNCTION button

This button allows you to choose between two different options:

- DRYING SELECTION

- **Automatic washing/drying cycle:** after the selection of washing programme according to laundry type, select a degree of dryness by pressing this button. At the end of the washing programme, the selected drying cycle will start automatically.

If a washing programme is not compatible with automatic drying is selected, this function will not be activated.

If you exceed the maximum dryable load of laundry indicated in the programme table, the laundry may not be dried satisfactory.

- **To only perform a drying cycle:** select the desired drying programme in conjunction with your fabrics, by pressing this button it is possible to select a degree of dryness that is different to the default one **(except for the wool drying programme)**.

- To cancel the cycle **during the drying phase**, please press the button for about **3 seconds**.

⚠ WARNING:
After cancelling the drying programme, the cool down phase will begin and please wait for about 10/20 minutes before opening the door.

"End" will appear in the display at the end of the program and the DOOR LOCKED light will go off, it is now possible to open the door.

- STEAM FUNCTION

After the selection of **"STEAM"** programme, select between three different intensity of steam treatments that are suitable for dry or wet clothes and according to fabric type:

- Steam Cotton
(default selection) COTTON appears on the display
This programme is for cotton clothes. In the case of wet clothes (i.e. after washing) If relax creases is selected after spin the dry clothes will reach the ideal moisture level for an easy ironing. Medium time.

- Steam Synthetics/Mixed
(pressing the button once) SYNTHETICS appears on the display
This programme is suitable for synthetics and mixed clothes. In the case of wet clothes (i.e. after washing) If relax creases is selected after spin the dry clothes will reach the ideal moisture level for an easy ironing. Medium time.

- Steam Refresh
(pressing the button twice) REFRESH appears on the display
Thanks to the steam action, the cycle lets to refresh and relax clothes' creases after use. This programme consists of a start phase in which the steam in introduced and the excess moisture is removed at the final stage to allow prompt use. This cycle is suitable for dry clothes.

The function is suitable for max up to 1,5 kg load.

Moreover, this button allows a specific treatment to follow certain wash cycles (please refer to the program table). The steam function works by relaxing creases in wet garments and as a result reduces the time needed to iron these items. The fibres are regenerated and refreshed by removing bad smells. Every program provides a dedicated steam treatment in order to ensure the maximum cleaning efficiency according to the items fabric type and colour.

To follow the treatment to wash cycle, press repeatedly the button, until the relevant indicator lights up.

OPTIONS button

This button allows you to choose between three different options:

- PREWASHING

This option allows you to make a prewash and it is particularly useful for heavily soiled loads (can be used only on some programmes as shown in the table of programmes).

If the detergent Autodose system is off, to make a prewash, you need to pour the powder detergent directly into the drum. In this case, it is suggested to use only the 20% of the quantity reported on the detergent package.

- AQUAPLUS

- This option (available only in some programmes) allows you to wash the load in a much larger quantity of water and this, together with the new combined action of the drum rotation cycles, where water is filled and emptied, will give you garments which have been cleaned and rinsed to perfection so that the detergent dissolves completely, ensuring an efficient cleaning action.

- This function is for the people with delicate and sensitive skin.

- This function can be used for children's items and for washing of very dirty items, for which you are required to use a lot of detergent, or for washing of towels whose fibres have the tendency to hold the detergent.

- HYGIENE

Activated when you set 60°C of temperature. This option allows deep cleaning of your clothes by maintaining the same temperature for the whole wash.

If an option is selected that is not compatible with the selected programme then the option indicator light first flashes and then goes off.

STAIN LEVEL button

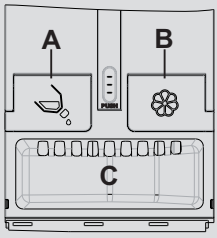
- Once the programme has been selected the wash time set for that programme will be automatically shown.
- This option allows you to choose between 3 levels of wash intensity modifying the length of the programme, depending on how much the fabrics are soiled (can only be used on some programmes as shown in the table of programmes).

CARE DOSE BUTTON (AUTODOSE SYSTEM)

SOME MODELS are provided with the automatic dosage, that carries out a precise dosage of detergent and softener, up to 20 washing cycles*, providing a perfect cleaning of your garments. This way water and energy wastes are reduced, as the right detergent and softener quantities are perfectly to the milligram dosed, according to the type of garment, to the weight of the clothes and to the water hardness.

* Estimate based on a medium load and a low water hardness level.

The drawer is divided into three compartment, as indicated in the **figure**:



A = for LIQUID washing detergent

B = for softener

C =for powder detergent (**NO AUTODOSE**)

⚠ WARNING:

Autodose system can be used only with LIQUID detergent and softner . NOT ALLOWED to use powder or other additives.

The default setting for the autodose system is set in the factory to carry out both the detergent and softener autodose.

- Pressing the **CARE DOSE** button you will be able to set the autodose function, according to your needs.
- If you want to change the factory settings, hold the **CARE DOSE** button, until the dedicated icons are blinking. Afterward, you can choose the desired setting:
  - Pressing **once** the **CARE DOSE** button, **ONLY** softener autodose will be **deselected**.
  - Pressing **twice** the **CARE DOSE** button, **ONLY** detergent autodose will be **deselected**.
  - Pressing **three times** the **CARE DOSE** button, both the detergent and softener autodose will be **deselected**.
  - Pressing **four times** the **CARE DOSE** button to go back to the factory settings (both the detergent and softener autodose are ON).

⚠ WARNING:

It's necessary to clean and water the autodose drawer every time the softener/detergent drawers are refilled or the type of softener/detergent are changed.

Drawer must be closed properly during the whole washing cycle, otherwise dosing and warning system cannot work properly.

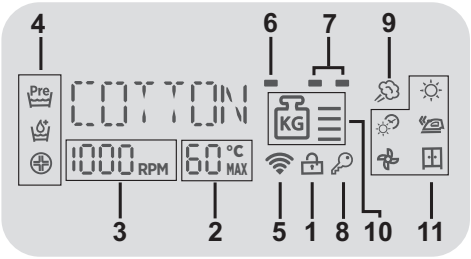
CHILD LOCK

- The simultaneous press of **SPIN SELECTION** and **DELAY START** buttons for about **3 seconds** can lock the buttons. In this way, you can avoid involuntary or accidental modifications.
- The button lock can be cancelled by simply pressing the two activation buttons and turning the appliance off.

If there is any break in the power supply while the machine is operating, a special memory stores the selected programme and, when the power is restored, it continues where it left OFF.

Description of the DISPLAY

The display's indicator system allows you to be constantly informed about the status of the machine.



1) DOOR LOCKED INDICATOR LIGHT

- The indicator light is illuminated when the door is fully closed.

Close the door BEFORE selecting the START/PAUSE button.

- When **START/PAUSE** is pressed on the machine with the door closed, the indicator will flash momentarily and then illuminate.

If the door is not properly closed, the light will continue to flash for about 7 seconds, after which the start command will be automatically delete. In this case, close the door in the proper way and press the START/PAUSE button.

- Wait until the DOOR LOCKED light has gone out before opening the door.

2) WASH TEMPERATURE

This show the washing temperature of the selected programme that can be changed (where allowed) by the relevant button.

3) SPIN SPEED

This show the spin speed of the selected programme that can be changed or omitted by the relevant button.

4) OPTIONS INDICATOR LIGHTS

The indicator lights show the options that can be selected by the relevant buttons.

5) Wi-Fi (some models only)

- On models equipped with Wi-Fi, it indicates the status of the connection. It could be:

- **FIXED ON**: remote control enabled.

- **SLOW FLASHING**: remote control disabled.

- **QUICK FLASHING FOR 3 SECONDS, THEN OFF**: the machine cannot connect to the home Wi-Fi network or has not yet been enrolled on the App.

- **SLOW BLINKING FOR 3 TIMES, THEN OFF FOR 2 SECONDS**: reset of the Wi-Fi network (during enrollment on the App).

- **ON FOR 1 SECOND, THEN OFF FOR 3 SECONDS**: the door is open. Remote control cannot be activated.

- For all the information about the functionality and the instructions for an easy configuration of the Wi-Fi, please refer to:
  go.candy-group.com/wizard-dualble

6) STAIN LEVEL INDICATOR LIGHT

The indicator light shows the selection of the relevant option.

7) AUTODOSE INDICATORS (CARE DOSE)

They indicate the activation of the detergent and/or softener autodose.

8) KEY LOCK INDICATOR LIGHT

The indicator light show that the keys are locked.

9) STEAM INDICATOR LIGHT

The indicator light shows the selection of the relevant option.

10) Kg MODE *(function active only on certain programmes)*

- For the programmes where the **"Kg MODE"** function is active, the appliance in the first minutes it calculates the real laundry loaded, updating the levels on the display in real time. Every levels shown on the display is the 25% of the maximum loading capacity.
  When a programme is selected the maximum capacity suggested is shown on the display.

- Through every wash phase **"Kg MODE"** allows to monitor information on the wash load in the drum and in the first minutes of the wash it:

  - adjusts the amount of water required;
  - determines the length of the wash cycle;
  - controls rinsing according to the type of fabric selected to be washed it;
  - adjusts the rhythm of drum rotation for the type of fabric being washed;
  - recognizes the presence of lather, increasing, if necessary, the amount of water during rinsing;
  - adjusts the spin speed according to the load, thus avoiding any imbalance.

11) DRYING SELECTION INDICATOR LIGHTS

The indicators display the degrees of dryness that can be selected by the relevant button:

Automatic drying programmes

EXTRA DRY
(suitable for towels, bathrobes and bulky loads).

IRON DRY
(that leaves the laundry ready for ironing).

CUPBOARD DRY
(for items that will be put away without ironing).

Timed drying programmes

They may be used to select timed drying programmes (**120/90/60/30** MINUTES).

Cool down phase

Activated during the final cool down period, in the last 10/20 minutes of each drying phase.

Table of programmes

PROGRAMME		(MAX.) * (see control panel) 9+6kg	10+6kg	13+8kg	1) °C (MAX.)	A	B	C
Total care	TOTAL CARE	4,5	5	6,5	30°	●	●	
■ 2)	COTTON** 3) 4)	**9**	**10**	**13**	60°	●	●	
■ 2)	WHITES 3) 4)	9	10	13	90°	●	●	
	WOOL 4)	2	2	2,5	40°	●	●	
■ 2)	SYNTHETIC & COLOURED 3) 4)	4,5	5	6,5	60°	●	●	
59' All in One 44'-30'-14'	ALL IN ONE 59' 4)	9	10	13	40°	●	●	
	RAPID 4) 44'	3,5	3,5	4	40°	●	●	
	30'	2,5	2,5	3	30°	●	●	
	14'	1,5	1,5	2	30°	●	●	
	DRAIN & SPIN	-	-	-	-			
	DELICATES 3)	2,5	2,5	3	40°	●	●	
	STEAM	1,5	1,5	1,5	-			
	HIGH HEAT	**6**	**6**	**8**	-			
	LOW HEAT	4,5	5	6,5	-			
	DRY WOOL	1	1	1	-			
	REMOTE CONTROL Position that you have to select when you want to enable remote control through the App (via Wi-Fi).							

Please read these notes:

* Maximum load capacity of dry clothes, according to the model used (see control panel).

■ Programmes with PREWASH option available.

1) When a program is selected, on the display is shown the recommended wash temperature that can be reduced (where allowed) by the relevant button. However it's not possible to increase the temperature beyond the maximum value given.

2) For the programmes shown you can adjust the duration and intensity of the wash using the STAIN LEVEL button.

3) Steam Function Available.

4) Programmes for automatic drying.

INFORMATION FOR THE TEST LABORATORIES (Ref. EN 50229 Standards)

Washing

Use the programme ** with the maximum degree of soiling selected, maximum spin speed and a temperature of 60°C. Programme recommended also for test with a lower temperature.

Drying

First drying with **A kg** (a load consist: pillowcases and hand-towels) selecting the HIGH HEAT drying program, CUPBOARD DRY.

Second drying with **B kg** (a load consist: sheets and hand towels) selecting the HIGH HEAT drying program, CUPBOARD DRY.

Capacity (washing) (kg)	A (kg)	B (kg)
	First drying	Second drying
9	6	3
10	6	4
13	8	5

Programmes selection

To clean different types of fabrics and various levels of dirt, the washing machine has specific programs to meet every need of washing (see table of programmes).

TOTAL CARE
This new program allows to wash together garments made of different colors and fabrics, keeping the original aspect and consistence of clothes. The new **ACTIVE CARE** technology, through a perfect mix of water and detergent, guarantees the maximum care of your clothes, at a 30°C temperature with a perfect washing performance.

COTTON
This program is suitable to clean normally soiled cotton laundry and it is the most efficient program in terms of combined energy and water consumptions for washing cotton laundry.

WHITES
Made to have a perfect washing. The final spin at maximum speed gives more efficient removal.

WOOL
This program performs a wash cycle dedicated to the wool fabrics that can be washed in a washing machine, or the articles to be washed by hand.

SYNTHETIC AND COLOURED
This programme allows you to wash different type's fabrics and different colours all together. The rotation movement of the drum and the water levels are optimized, both during the washing the rinsing phase. The accurate spin action, ensures a reduced formation of creases in the fabrics. Thanks to **ACTIVE CARE** technology, a complete washing cycle optimization is possible.

⚠ WARNING:

New coloured garments should be washed separately for at least 5 or 6 washes.

Certain large dark items such as jeans and towels should always be washed separately.

Never mix NON COLOURFAST fabrics.

ALL IN ONE 59' / RAPID 44'-30'-14'
Pressing the button repeatedly you can choose one of 4 rapid programs available.

- ALL IN ONE 59'
This program allows you to wash mixed fabrics such as cottons, synthetics and mixed fabrics in only 59 minutes, using the full load of the washing machine, at 40°C (or less) temperature. This program is particularly suited to slightly dirty fabrics.

- RAPID 44'-30'-14'
Washing cycle suggested for low loads and slightly dirty. With this program it is recommended to reduce the quantity of detergent normally used, in order to avoid unnecessary waste.

DRAIN & SPIN
The program completes the drain and a maximum spin. It is possible to delete or reduce the spin through the SPIN SELECTION button.

DELICATE
This program has reduced periods of drum rotation during the cycle and is particularly suitable or washing delicate fabrics. The wash cycle and rinses are carried out with a high level of water to ensure the best performance.

STEAM
This program allows you to choose between three different intensities of steam treatments that are suitable for dry or wet clothes and according to fabric type:

- COTTON
This programme is suggested for cotton clothes. In the case of wet clothes (i.e. after washing) it is indicated to relax creases after spin, in the case of dry clothes it helps to reach the ideal moisture level for an easy ironing. Medium time.

- SYNTHETIC
This programme is suitable for synthetics and mixed clothes. In the case of wet clothes (i.e. after washing) it is indicated to relax creases after spin, in the case of dry clothes it helps to reach the ideal moisture level for an easy ironing. Medium time.

- REFRESH
Thanks to the steam action, the cycle lets to refresh and relax clothes' creases after use. The programme consists of a start phase in which the steam works and of a final one in which the excess moisture is removed to let a prompt use. This cycle is suitable for dry clothes.

The function is suitable for max 1,5 kg load.

DRYING

⚠ WARNING:

Dispensers used for concentrated powders and liquid detergents must be removed from the drum before commencing the tumble drying programmes.

The drum changes direction during the drying cycle to prevent the laundry from tangling and producing even more drying. Cool air is used during the last 10/20 minutes of the drying cycle to minimize creasing.

HIGH HEAT
High temperature drying programme recommended for cottons and linen items (always refer to the laundry care label).

LOW HEAT
Low temperature drying programme recommended for synthetics and mixed fibres (always refer to the laundry care label).

DRY WOOL
Low temperature drying programme, ideal to dry woollen clothes with maximum care and softness, reducing rubbing of fabrics and avoid possible felting. It's suggested to reverse clothing before drying. Timing is related to the amount of the washing and the spin speed selected for the wash. The cycle is suitable for small loads up to 1 kg (3 sweaters).

APPAREL CARE

The wool drying cycle of this machine has been approved by "The Woolmark Company" for the drying of machine washable wool products provided that the products are washed and dried according to the instructions on the garment label and those issues by the manufacturer of this machine.

The Woolmark symbol is a Certification mark in many countries. M1715

REMOTE CONTROL
Position that you have to select when you want to enable / disable remote control through the App, via Wi-Fi. In this case, the start of cycle will take place through the App commands. More details in the **REMOTE CONTROL (Wi-Fi)** section.

10. DRYING CYCLE

- Drying guidance advice is general, but practical experience of using the product will help you to achieve the best drying results.

- We recommend setting a lower drying time than indicated, when first using the appliance in order to establish the degree of dryness required.

- We recommend not drying fabrics that fray easily, such as rugs or garments with a deep pile, in order to avoid air duct clogging.

- We recommend that you sort the laundry by the following methods:

  - By drying care symbols, which are displayed on the clothing labels

Suitable for tumble drying.

Tumble dry at high temperature.

Tumble dry at low temperature only.

DO NOT tumble dry.

If the fabric does not have a care label, you should assume that it is not suitable for drying.

- By size and thickness
Whenever the wash load is bigger than the drying capacity, separate the clothes according to thickness (e.g. towels from thin underwear).

- By fabric type
Cottons/linen: towels, cotton jersey, bed and table linen.
Synthetics: blouses, shirts, overalls, etc. made of polyester or polyamide, as well as for cotton/synthetic mixes.

- Only dry pre-spun laundry.

The correct way to dry

- Open the door.

- Fill with the laundry, not exceeding the maximum drying load indicated in the programme table. For large items (e.g. sheets) or very absorbent items (e.g. towels or jeans), it is a good idea to reduce the load.

- Close the door.

- Select the more suitable drying program for your laundry (**HIGH HEAT, LOW HEAT, DRY WOOL**).

- Select the degree of dryness that you require:

EXTRA DRY
(suitable for towels, bathrobes and bulky loads).

IRON DRY
(that leaves the laundry ready for ironing).

CUPBOARD DRY
(for items that will be put away without ironing).

TIMED DRYING PROGRAMS
- **120** MINUTES
- **90** MINUTES
- **60** MINUTES
- **30** MINUTES

By selecting the wool drying programme, it's not possible to select a degree of dryness different from the default one.

- The washer dryer will calculate the time needed for drying and the level of moisture remaining in the laundry, according to the load and drying type selected.

- Check that the tap is turned on and that the discharge hose is positioned correctly.

⚠ WARNING:
Do not dry articles with special padding (e.g. quilts, quilted anoraks, etc.) and very delicate fabrics.
If garments are drip/dry, load less items to prevent creasing.

- Press the **START/PAUSE** button (the display will show the drying time remaining).

The appliance calculates the time to the end of the selected programme based upon a standard loading.
During the cycle, the appliance corrects the time according to the size and composition of the load.

During the drying phase the drum will accelerate to a higher speed to distribute the load and to optimize the drying performance.

In order to ensure the correct operation of the appliance, it is advisable not to interrupt the drying phase unless it is absolutely necessary.

AUTOMATIC WASHING/DRYING CYCLE

You cannot exceed the maximum dryable load of laundry indicated in the programme table, otherwise the laundry will not be dried satisfactory.

If you want a drying cycle to start automatically after washing, simply select the desired washing cycle, set the desired degree of drying through the **DRYING SELECTION** button and start the cycle. At the end of the washing programme, the set drying cycle will automatically start (see section **"DRYING SELECTION"**).

11. THROUBLESHOOTING AND WARRANTY

If you believe the washing machine is not working correctly, consult the quick guide provided below which includes some practical tips on how to fix the most common problems.

ERROR CODE FORMAT

- **Models with a display:** the error is shown by a number preceded by the letter "E" (example: E2 = Error 2).
- **Models without display:** an error is shown by a sequence of flashes of every LED. The error code is shown by the number of flashes followed by a pause of 5 seconds (example: two flashes – pause 5 seconds – two flashes – repeating = Error 2).

Error shown	Possible causes and practical solutions
***E2** (with display)* ***2 flashes of the LEDs** (without display)*	**The machine cannot load water.**
	Make sure the water supply tap is open.
	Make sure the water supply hose isn't bent, kinked or trapped.
	Make sure the drain pipe is at the proper height (see installation section).
	Close the water supply tap, unscrew the filler hose from the back of the washing machine and make sure the "anti-sand" filter is clean and not blocked.
***E3** (with display)* ***3 flashes of the LEDs** (without display)*	**The washing machine does not drain water.**
	Make sure the filter is not clogged.
	Make sure the drain hose isn't bent, kinked or trapped.
	Make sure the home drainage system is not blocked and is allowing water to flow through without obstruction. Try to drain the water in the sink.
***E4** (with display)* ***4 flashes of the LEDs** (without display)*	**There is too much foam and/or water.**
	Ensure the correct amount of detergent is being used and the detergent is designed for use in a washing machine.
***E7** (with display)* ***7 flashes of the LEDs** (without display)*	**Door problem.**
	Make sure the door is correctly closed. Make sure the clothes inside the drum are not preventing the door from closing fully.
	If the door is locked, turn off and unplug the washing machine from the electrical supply socket, wait 2-3 minutes and reopen the door.
Any other code	Turn off and unplug the washing machine, wait a minute. Turn on the machine and restart a program. If the error occurs again contact an Authorised Customer Service Centre directly.

OTHER ANOMALIES

EN

Problem	Possible causes and practical solutions
The washing machine does not work / start	Make sure the product is plugged into a working supply socket.
	Make sure power is on.
	Make sure the wall socket is working, testing it with another appliance such as a lamp.
	The door may not be correctly closed: open and close it again.
	Check whether the required program was correctly selected and the start button pressed.
	Make sure the washing machine is not in pause or time delay mode.
Water leaked on the floor near the washing machine	This may be due to a leak from the seal between the tap, supply hose and fill valve; in this case, replace it and tighten the hose connections correctly.
	Make sure the front filter is correctly closed.
The washing machine does not spin	The machine is fitted with a detection system that protects the load and product from damage if the load is not balanced before spinning. This may result in:- • The machine attempts to balance the load, increasing the time of spin. • Reduction of the speed of spin to decrease vibrations and noise. • The spin cycle aborting to protect the machine and load. If this is experienced remove the load de-tangle it, reload it and restart the spin program.
	This could be due to the fact that water has not been completely drained: wait a few minutes. If the problem persists, see Error 3 section.
	Some models include a "no spin" function: make sure it is not selected.
	Check which options are selected and their effect on the spin cycle.
	Excessive detergent can impede the spin cycle, ensure the correct amount of detergent is being used.
Strong vibrations / noises are heard during the spin cycle	The washing machine may not be fully levelled: if necessary, adjust the feet as indicated in the specific section.
	Make sure transport screws, rubber bungs and spacer tubes were removed.
	Make sure there are no foreign objects inside the drum (coins, hinges, buttons, etc…).

The standard manufacturer warranty covers faults caused by electrical or mechanical faults in the product due to an act or omission of the manufacturer. If a fault is found to be caused by factors outside the product supplied, miss-use or as a result of the instructions on use not being followed, a charge may be applied.

The use of ecological detergents without phosphates may cause the following effects:

- **cloudier rinse drain water**: This effect is tied to the suspended zeolites which do not have negative effects on rinse efficiency.

- **white powder (zeolites) on laundry at the end of the wash**: this is normal, the powder is not absorbed by fabric and does not change its colour.
  To remove the zeolites, select a rinse programme. In the future consider using slightly less detergent.

- **foam in the water at last rinse**: this does not necessary indicate poor rinsing. Consider using less detergent in future washes.

- **abundant foam**: This is often due to the anionic surfactants found in the detergents which are hard to eliminate from laundry.
  In this case, do not re-rinse to eliminate these effects: it will not help at all.
  We suggest conducting a maintenance wash using a proprietary cleaner.

If the problem persists or if you suspect a malfunction, immediately contact an Authorised Customer Service Centre.

It is always recommended to use original spare parts, that are available at our Authorised Customer Service Centres.

Warranty
The product is guaranteed under the terms and conditions stated on the certificate included with the product. The certificate has to be stored so as to be shown to the Authorized Customer Service Centre in case of need. You can also check the warranty conditions on our web site. To obtain assistance, please fill in the form on-line or contact us at the number indicated on the support page of our web site.

By placing the CE mark on this product, we are confirming compliance to all relevant European safety, health and environmental requirements which are applicable in legislation for this product.

The manufacturer declines all responsibility for any printing errors in the booklet included with this product. Moreover, it also reserves the right to make any changes deemed useful to its products without changing their essential characteristics.

WIRELESS PARAMETERS

Parameter	Specifications (Wi-Fi)	Specifications (Bluetooth)
Wireless Standard	802.11 b/g/n	Bluetooth v4.2
Frequency range	2,412 GHz. - 2,484 GHz.	2,412 GHz. - 2,484 GHz.
Max Transmit Power	802.11b, DSSS 1 Mbps = +19.5 dBm	**Basic data Rate:** RF Transmit Power (Typ): +4 dBm **Enhanced data Rate:** RF Transmit Power (Typ): +2 dBm **BLE** RF Transmit Power (Typ): +7.5 dBm
	802.11b, CCK 11 Mbps = +18.5 dBm	
	802.11g, OFDM 54 Mbps = +18.5 dBm	
	802.11n, MCS7 = +14 dBm	
Minimum Receiving Sensitivity	802.11b = 1024 bytes, -80 dBm	**Basic data Rate:** Sensivity @ 0.1% BER: -98 dBm **Enhanced data Rate:** Sensivity @ 0.01% BER: -98 dBm **BLE** Sensivity @ 0.1% BER: -98 dBm
	802.11g = 1024 bytes, -70 dBm	
	802.11n = 1024 bytes, -65 dBm	
	802.11n HT40 = 1024 bytes, -65 dBm	

With this the Candy Hoover Group Srl, declares that this appliance marked with CE complies with the essential requirements of the Directive 2014/53/EU. To receive a copy of the declaration of conformity, please contact the manufacturer at: www.candy-group.com