







#### **IMPORTANT SAFETY REMINDERS**

User manual - This cleaner should only be used for its intended purpose as described in these instructions. Ensure that these are fully understood before operating this appliance.

Only use attachments recommended or supplied by Hoover.

When using cleaning tools ensure that the cleaner is kept in the upright (parked) position. This will avoid possible damage to the carpet or floor covering. When cleaning stairs DO NOT position the cleaner above you.

STATIC ELECTRICITY. Some carpets can cause a small build up of static electricity. Any static discharge is not hazardous to health.

DO NOT use your cleaner out of doors, on any wet surface or for wet pick up.

Keep hands, feet, loose clothing and hair away from rotating brushes.

DO NOT pick up hard or sharp objects, matches, hot ashes, cigarette ends or other similar items.

DO NOT pick up flammable liquids such as cleaning fluids, petrol etc. or their vapours.

Aerosol sprays may be flammable. DO NOT spray near cleaner.

SUPPLY CORD. DO NOT run over the supply cord when using your cleaner or remove the plug by pulling on the supply cord.

FAULTS. DO NOT continue to use your cleaner if it appears to be faulty. If the supply cord is damaged stop using the cleaner IMMEDIATELY. The supply cord must be replaced by an authorised Hoover service engineer to avoid a safety hazard.

AFTER USE. Switch the cleaner off and remove the plug from the electricity supply. Always switch off and remove the plug before cleaning the appliance or attempting any maintenance task.

Safety with children, elderly or the infirm: Do not let children play with the appliance or its controls. Please supervise the use of the appliance by older children, the elderly or the infirm.

HOOVER SERVICE. To ensure the continued safe and efficient operation of this appliance we recommend that any servicing or repairs are only carried out by an authorised Hoover service engineer.

In the unlikely event that any item is missing or you experience any problems with the product **DO NOT TAKE IT BACK TO THE SHOP** 

Please contact the Hoover customer helpline:

Tel: 08705 400 600 Fax: 01204 556149

Email: service@hoovercandy.com

Should any faults occur with your cleaner during the first 12 months contact the Hoover Customer Helpline on the number above.

If you are having difficulty in obtaining filters or any other accessories for your cleaner contact the Hoover Customer helpline or order online at www.hooverspares.com

Congratulations on the purchase of your new Hoover Slalom.

This highly advanced machine - with new Airvolution technology unique to Hoover - makes cleaning easier and more efficient.

Please take the time to read this manual carefully.

You'll be ready to make the most of the special features only the new Hoover Slalom can offer!

# WARNING! ELECTRICITY CAN BE EXTREMELY DANGEROUS

This appliance is double insulated and must not earthed.

The plug is fitted with a 13 amp fuse.

IMPORTANT: The wires in the mains lead are coloured in accordance with the following code:

Blue - NEUTRAL Brown - LIVE



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#### **GETTING TO KNOW YOUR CLEANER**

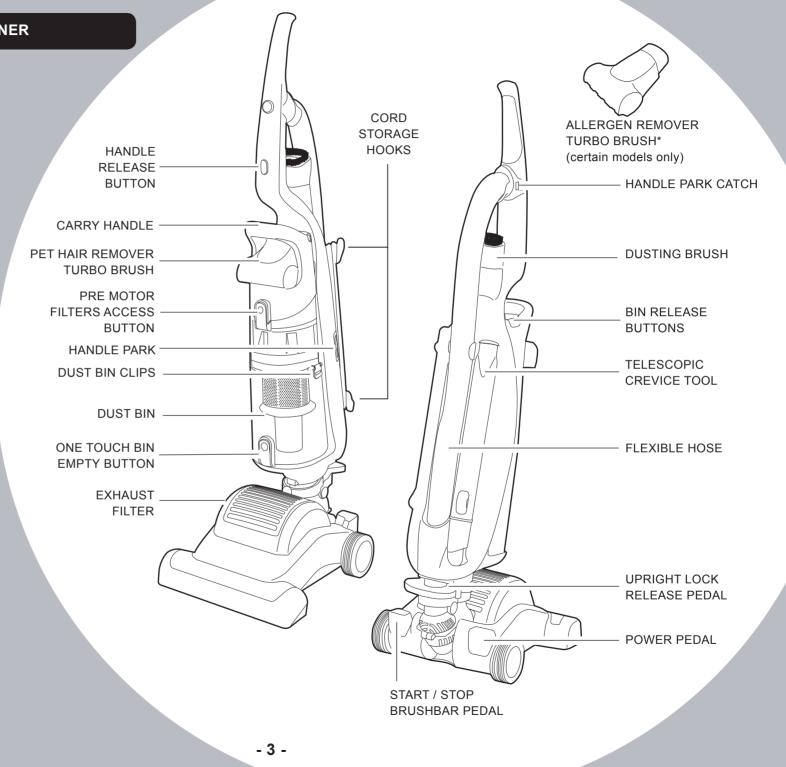
# SLALOM

The ultra agile way to clean all surfaces.

When first unpacking your cleaner please check all items are included:

Cleaner body
Removable Handle
Dusting Brush
Telescopic Crevice Tool
Pet Hair Remover Turbo Brush
Allergen Remover Turbo Brush\*
(\*certain models only)

If any parts are missing, call the Hoover helpline on 08705 400 600



#### PREPARING YOUR CLEANER

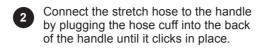


Remove the accessories from the main packaging. You should find the following:

Removable Handle Telescopic Crevice Tool Dusting Brush Pet Hair Remover Turbo Nozzle Allergen Remover Turbo Nozzle\* Allergy Defender Granules\*

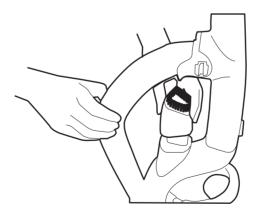
Secure the telescopic crevice tool onto the rear on the cleaner

\* Certain Models only





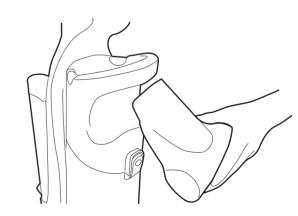
Secure the dusting brush onto the dusting brush post.



Connect the handle to the top of the machine by pressing down firmly until it clicks into place.



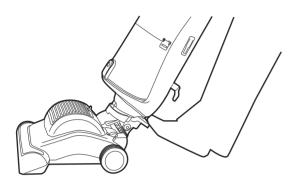
Secure the pet hair turbo brush onto the separator lid.
Push until it clicks into place.





### **UPRIGHT LOCK RELEASE**

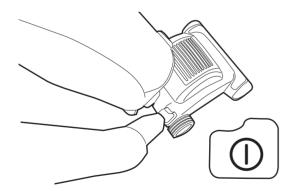
Unlock the cleaner by pressing the upright lock pedal at the rear of the cleaner with your foot.



After use return the cleaner to the upright lock position. You will hear an audible click once locked in place.

#### **POWER SWITCH**

To switch the cleaner on or off, press the foot pedal on the right of the cleaner.

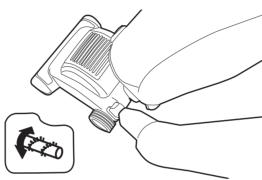


#### **ALL SURFACE CLEANING**

To start the brushbar rotation press the foot pedal on the left of the cleaner.

To stop the brushbar rotation press the foot pedal again.

START - Ideal carpet cleaning. STOP - Ideal hard floor cleaning.

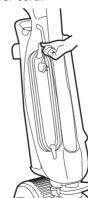


The brushbar rotation automatically stops when the cleaner is put into the upright position.

#### **CORD STORAGE**

Turn the cleaner off and remove the plug. Wind the cord around the cord storage hooks.

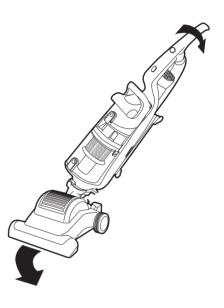
Rotate the storage hooks to quickly release the full length of the power cord.



#### **ACTIVE STEERING**

The cleaner comes with a unique steering function that allows you to easily manoeuvre the machine. Particularly beneficial for cleaning in awkward or confined spaces.

Twist the cleaner in the direction you wish to turn.

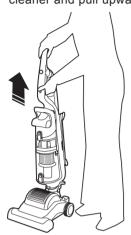


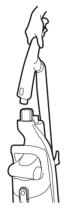




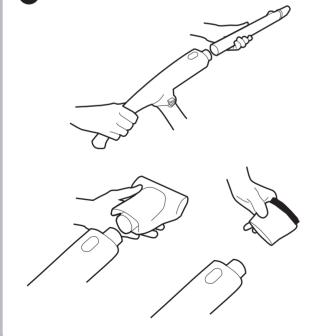
#### **HANDLE RELEASE**

To clean with accessories, release the handle from the main body of the cleaner by pressing the handle release button on the front of the cleaner and pull upwards.





Fit accessories to the handle as desired.

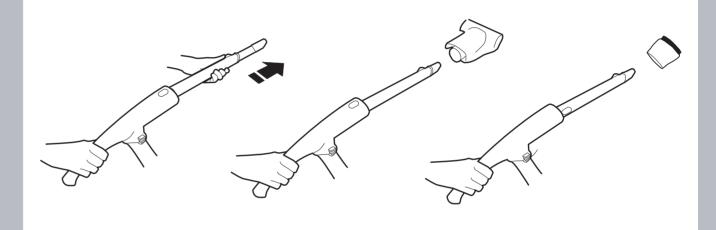


### **CLEANING TOOLS**

The following accessories are available with the product:

Telescopic Crevice Tool Dusting Brush Pet Hair Remover Turbo Brush Allergen Remover Turbo Brush\* (certain models only)

All accessories can fit directly onto the handle of the product or onto the telescopic crevice tool. Combine accessories depending on use.







**IMPORTANT!** When using cleaning tools, the cleaner must be kept in the upright position, particularly when cleaning stairs.

#### **CLEANING THE STAIRS**

It is dangerous to place the cleaner above you when cleaning stairs. Place the cleaner against the bottom step.

ALWAYS work with the cleaner below you.



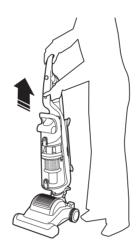
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**IMPORTANT!** Extra care must be taken when using the hose on the stairs. If the hose becomes blocked it can exert a strong pull in the direction of the cleaner.

#### HANDLE PARK

For more efficient storage, remove the handle from the main body by pressing the handle release button on the front of the product and pull upwards.

Park it on the side of the cleaner as shown in the image below.





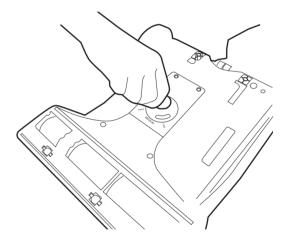
#### **SUCTION REGULATOR**

The suction regulator on the cleaner soleplate is factory preset to "LOW".

To obtain the best cleaning performance from your cleaner:

Turn over your cleaner and rotate the suction regulator to the "HIGH" position using a coin.

To reduce the force to push your cleaner, rotate the suction regulator to either the "MEDIUM" or "LOW" position depending on your preference.



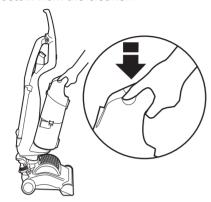






#### **EMPTYING THE DUST BIN**

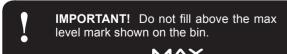
Press the bin release buttons and remove the dustbin from the cleaner.



Hold the container using the carry handle over the bin and press the bin empty button. The dust container door will automatically open.



Once emptied, gently tap or shake the container to release any excess dust.



#### **ALLERGY AND ASTHMA SUFFERERS**

When emptying any vacuum cleaner it is difficult to avoid exposure to dust. To minimize this risk, please follow these instructions:

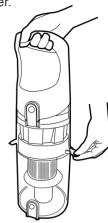
Wrap the lower bin in a plastic bag and close the bag tighty around the dust container before emptying.



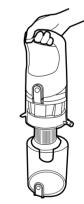
Press the bin empty button to empty the dust into the plastic bag. Close the bag quickly and dispose of it immediately.

#### **DUST BIN MAINTENANCE**

Place the bin on a flat surface and release the clips from either side of the dust container.



2 Lift the bin upper section containing the separation unit from the lower section.



Use a cloth or the dusting brush to remove excessive dust from the separation units surface.



Reassemble the bin upper section. Push clips back to fully close the bin then refit the dustbin to the cleaner.



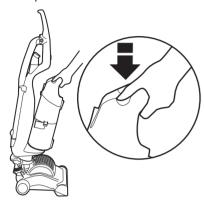




**IMPORTANT!** For optimum performance, always keep your filters clean.

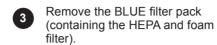
Press the bin release buttons and remove the dust bin from the cleaner.

Remove the turbo tool from the top cover of the cleaner.



Place the bin on a flat surface and press the filter access button to open the top cover of the bin.







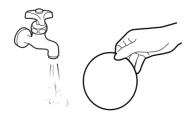
Separate the GREY foam filter from the BLUE HEPA filter pack using the tab provided. Gently tap both filters against the side of a bin to release excess dust.



Wash the GREY foam filter thoroughly under hand warm water until the water runs clean.

Remove excess water by shaking and leave to dry for 24 hours.

DO NOT USE HOT WATER OR DETERGENTS.



Wash the BLUE HEPA filter thoroughly from the inside under hand warm water until the water runs clean.

> Remove excess water by shaking and leave to dry for 24 hours. When completely dry reassemble and refit filters to cleaner.

> DO NOT USE HOT WATER OR DETERGENTS.



**IMPORTANT!** For optimum performance, shake off excess dust from the filters regularly. We recommend that the GREY foam filter and the BLUE hepa filter are washed every 3 MONTHS.

#### **CLEANING THE EXHAUST FILTER**

Lift the tab on the exhaust filter cover grille and remove from the cleaner.



Remove the exhaust filter.



Wash the exhaust filter under hand warm water until the water runs clean. Remove excess water by shaking and leave to dry for 24 hours. Refit filter only when completely dry. DO NOT USE HOT WATER OR DETERGENTS.



**IMPORTANT!** For optimum performance, always keep your filters clean. We recommend that the exhaust filter should be washed every 3 MONTHS.

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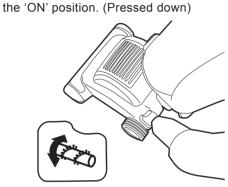


#### **CHANGING THE AGITATOR**

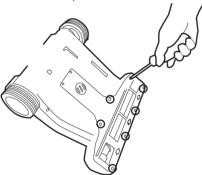
If your cleaner is not picking up efficiently, the belt or brushes (or both) may need replacing, but first please make sure you have: **IMPORTANT:** Switch the cleaner off and remove the plug from

- · Emptied the dust container
- Cleaned the filters
- · Checked for blockages

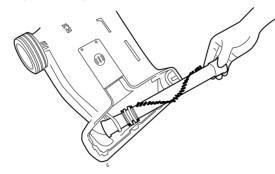
Firstly ensure that the brushbar pedal is in



Remove the seven brushbar cover screws and remove the plastic cover.

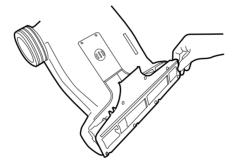


Remove the brushbar from the housing and replace if required.



Refit the brushbar cover.

the electricity supply before dismantling cleaner



#### **CHANGING THE BELT**

Should the brushbar belt require changing please contact Hoover Customer Helpline.

**Hoover Customer Helpline** 

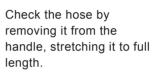
Tel: 08705 400 600 Fax: 01204 556149

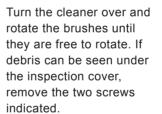
Email: customer.service@hoovercandy.com

#### **CLEARING A BLOCKAGE**

**IMPORTANT:** Switch the cleaner off and remove the plug from the electricity supply before dismantling cleaner

If cleaning tools were in use check the cleaning tool and the removable handle.





Check for a blockage in the lower hose socket. To remove the hose pull the finger tab and pull the hose upwards. Use a flexible rod to remove any obstruction.

Open the pet hair or allergen remover by unlocking the clip. Lift the cover and remove the blockage.













#### **Genuine HOOVER Spares**

Tel. 01204 556 111 www.hooverspares.com

Always replace parts with genuine Hoover spares. When ordering parts always quote your model number.

#### **Hoover Customer Helpline**

Should any faults occur with your cleaner during the first 12 months contact the Hoover Customer Helpline on the number below.

Tel: 08705 400 600 Fax: 01204 556149

Email: customer.service@hoovercandy.com

Hoover have a computerised nationwide service network of over 500 engineers who will quickly respond to your call and quarantee your repair for 12 months.

## **USE ONLY HOOVER SPARES**

SPARE PARTS	CODE
HEPA FILTER AND FOAM	U48 - 35600834
EXHAUST FILTER	T96 - 35600841
AGITATOR	Y23 - 35600843
BELT	V31 - 35600844
HOSE	D103 - 35600842
PET HAIR REMOVER TURBO BRUSH	J36 - 35600846
ALLERGEN REMOVER TURBO BRUSH	J35 - 35600845

#### **Quality & the Environment**

As the owner of a new Hoover product we would like to tell you more about the high standards we have set in Quality and the Environment

#### Quality

#### **BSI ISO 9001**

Hoover's factories have been independently assessed for quality . Our products are made using a quality system which meets the requirements of ISO 9001

#### **Environment - WEEE Directive**

This appliance is marked according to the European Directive 2002/96/EC on Waste Electrical and Electronic Equipment (WEEE).

By ensuring this product is disposed of correctly you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product.

The symbol on the product indicates that this product may not be treated as houshold waste. Instead it shall be handed over to the appliance collection point for recycling of electrical and electronic equipment.

Disposal must be carried out in accordance with the local environmental regulations for waste disposal.

For more detailed information about treatment, recovery and recycling of this product, please contact your local city office, your household waste disposal service or the shop where you purchased the product.

#### **GUARANTEE STATEMENT**

The guarantee conditions for this appliance are as defined by our representative in the country in which it is sold. Details regarding these conditions can be obtained from the dealer from whom the appliance was purchased. The bill of sale or recipt must be produced when making any claim under the terms of this guarantee.

Subject to change without notice.



#### **User checklist**

If your cleaner is not working properly run through the following checklist.

- 1. Is there a working electricity supply to the cleaner? *Check with another electrical product.*
- 2. Is the dust bin full or choked with fine dust?

  To empty the dust container see instructions on P8.
- 3. Is the hose blocked?

  To clear a blockage see instructions on P10.
- 4. Is there a blockage in the cleaner base?

  To clear a blockage, see the instruction on P10.
- 5. Are the filters blocked?

  To clean filters, see the instruction on P9.
- 6. Are the brushes rotating correctly?

  To check the brushes, see the instructions on p10.
- 7. Has the cleaner overheated? If so, it will take about 30 minutes to reset.

If there is any doubt call the Hoover Customer Helpline 08705 400 600 for advice. They may be able to assist you over the telephone.

#### WARNING

A thermal cut out switches off the cleaner to prevent overheating if it is used when full or there is a blockage or dirty filters. If this should happen switch off, unplug and correct the fault.

It will take approximately 30minutes for the cut out to automatically reset.

#### **IMPORTANT**

DO NOT RUN OVER THE POWER SUPPLY CORD AS THIS COULD DAMAGE THE SUPPLY CORD INSULATION.









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Hoover Limited Pentrebach Merthyr Tydfil Mid Glamorgan CF48 4TU

HOOVER CUSTOMER HELPINE 08705 400 600

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