



GENERATION FUTURE

# USER INSTRUCTIONS

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HOOVER

## **IMPORTANT SAFETY REMINDERS**

User's manual - This cleaner should only be used for its intended purpose as described in these instructions. Ensure that these are fully understood before operating this appliance.

Only use attachments recommended or supplied by Hoover.

When using cleaning tools, ensure that the cleaner is kept in the upright (parked) position. This will avoid possible damage to the carpet or floor covering. When cleaning stairs, DO NOT position the cleaner above you.

STATIC ELECTRICITY. Some carpets can cause a small build up of static electricity. Any static discharge is not hazardous to health.

DO NOT use your cleaner out of doors or on any wet surface or for wet pick up.

Keep hands, feet, loose clothing and hair away from rotating brushes.

DO NOT pick up hard or sharp objects, matches, hot ashes, cigarette ends or other similar items.

DO NOT pick up flammable liquids such as cleaning fluids, petrol, etc or their vapours.

Aerosol sprays may be flammable. DO NOT spray near cleaner.

SUPPLY CORD. DO NOT run over the supply cord when using your cleaner or remove the plug by pulling on the supply cord.

FAULTS. DO NOT continue to use your cleaner if it appears to be faulty. If the supply cord is damaged stop using the cleaner IMMEDIATELY. The supply cord must be replaced by an authorised Hoover service engineer to avoid a safety hazard.

AFTER USE. Switch the cleaner off and remove the plug from the electricity supply. Always switch off and remove the plug before cleaning the appliance or attempting any maintenance task.

Safety with children, elderly or the infirm: This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

Children should be supervised to ensure that they do not play with the appliance.

HOOVER SERVICE. To ensure the continued safe and efficient operation of this appliance we recommend that any servicing or repairs are only carried out by an authorised Hoover service engineer.

In the unlikely event that any item is missing or you experience any problems with the product, **DO NOT TAKE IT BACK TO THE SHOP** 

Please contact the Hoover customer helpline: Tel: 08444 995 599 Email: customer.services@hoovercandy.com

Should any faults occur with your cleaner during the first 12 months, contact the Hoover Customer Helpline on the number above.

If you are having difficulty in obtaining filters or any other accessories for your cleaner contact the Hoover Customer helpline or order online at **www.hooverspares.com** 

Congratulations on the purchase of your new Hoover Spirit

This highly advanced machine - with new technology unique to Hoover - makes cleaning easier and more efficient.

You'll find it kinder to your carpets - and to you!

Please take the time to read this manual carefully.

You'll then be ready to make the most of the special features only the new Hoover Spirit can offer!

# WARNING! ELECTRICITY CAN BE EXTREMELY DANGEROUS

This appliance is double-insulated and must not be earthed.

The plug is fitted with a 13 amp fuse.

IMPORTANT: The wires in the mains lead are coloured in accordance with the following code:

Blue - NEUTRAL Brown - LIVE

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# **GETTING TO KNOW YOUR CLEANER**

Effortless cleaning with your new Hoover SPIRIT

When first unpacking your cleaner please check all items are included:

Cleaner body Main handle Long Crevice Tool 2 in 1 tool (Furniture nozzle / Dusting brush) Rigid extension tube Pet Hair & Allergen Remover\*

If any parts are missing contact your retailer or call the Hoover helpline on 08444 995 599



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## PREPARING YOUR CLEANER

Insert the main handle in the cleaner body and then fixe it with the screw provided. To tighten the screw you can use a standard coin.



# **CARPET CARE CONTROL SELECTOR**

The carpet care control selector raises and lowers the height of the foot.



For a medium pile carpet, the best carpet cleaning is achieved by setting the selector to the INTENSIVE CLEAN position.

For all other types of carpet try various settings until you get the best result for your carpet.

Ensure that the cleaner is in an upright (parked) position.

Rotate knob to position best suited to depth of carpet pile.

Note: Using this cleaner for loop carpets or carpets with pile greater than 30mm is not recommended. Please consult the floorcare/carpet manufacturer's recommended cleaning instruction before vacuuming.

**IMPORTANT!** When cleaning hard floors such as vinyl or linoleum, move the selector knob to the HARD floor position. Failure to do so may cause damage to the floor surface.

# CLEANER RELEASE

Unlock the cleaner by pressing down on the left pedal with your foot.

# **POWER SWITCH**

To switch the cleaner on or off press down on the right pedal with your foot.



\* Certain models only

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# **EMPTYING THE DUST CONTAINER**

1 To remove the dust container from the cleaner press the bin release button.



2 Hold the container over the Bin and press the easy open button at the rear of the container.

> The dust container door will open and you can empty into a bin with no dust contact.

3 Once emptied, gently tap or shake the container to release any excess dust from the filters.

Do not overfill the bin above the max level line.

# **CLEANING THE PRE MOTOR FILTERS**



1 Rotate the upper part of the dust bin to open.



3 Remove the protective filter mesh from the HEPA filter, then gently tap both filters to release any excess dust.

**IMPORTANT!** Ensure the protective mesh is reassembled to the HEPA filter before use

# **CLEANING THE EXHAUST FILTER**

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The exhaust filter should be washed every month. Press down on the latch to remove the exhaust cover. Remove filter and wash with warm water.

Remove excess water by shaking and leave to dry for 24 hours. Refit filters only when completely dry.



2 Remove the filter assembly from the bin top by rotating the filter. It is advisable to wash the filters after every 5 bin empties.



Wash both filter and protective mesh under warm water until the water runs clean. Remove excess water by shaking and leave to dry for 24 hours. Reassemble and refit filters to cleaner, only when they are completely dry.



# **CHANGING THE BELT OR BRUSHES**

If your cleaner is not picking up efficiently, the belt or brushes (or both) may need replacing, but first please make sure you have:

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• Emptied the dust container

Remove the brush guard

Remove brush assembly and check for

wear on the belt.

Loop the new

belt around the

motor and brush channel.

Cleaned the filters

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Checked for blockages

Turn the cleaner over and remove 6 retaining screws attaching the brush guard to the base. **IMPORTANT:** Switch the cleaner off and remove the plug from the electricity supply before dismantling cleaner

Hold the brush assembly and stretch the belt until the brush can be slotted back into the cleaner housing.



Rotate the brush to ensure free movement of the belt.



Refit the brush guard with 6 retaining screws.



# CLEARING A BLOCKAGE

**IMPORTANT:** Switch the cleaner off and remove the plug from the electricity supply

before dismantling cleaner

If cleaning tools were in use, check the cleaning tool and the hose.

Check the hose by removing it from the

cleaner.

Turn the cleaner over and rotate the brushes until they are free to rotate.

Check for a blockage in the hose socket. Use a flexible rod to remove any obstruction.

To remove a blockage from the Pet Hair & Allergen Remover\*, open the nozzle at each side, lift cover and remove the blockage.

\*Certain models only





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#### **Genuine HOOVER Spares**

#### Tel. 08443 712 758 www.hooverspares.com

Always replace parts with genuine Hoover spares. When ordering parts, always quote your model number.

#### **Hoover Customer Helpline**

Should any faults occur with your cleaner during the first 12 months, contact the Hoover Customer Helpline on the number below.

#### Tel: 08444 995 599

Email: customer.services@hoovercandy.com

Hoover have a computerised nationwide service network of over 500 engineers who will quickly respond to your call and guarantee your repair for 12 months.

CONSUMABLES	CODE
WASHABLE HEPA FILTER	S109 35601063
EXHAUST MICROFILTER	T103 35601062
AGITATOR	Y21 35600743
BELT	V29 35600744
SPARES	CODE
HOSE	D119 35601061
2 IN 1 TOOL	DUST B 35601065
PET HAIR & ALLERGEN REMOVER	J44 35601064
2 PIECE EXTENSION TUBE	2PIECE T 35601060

# **USE ONLY HOOVER SPARES**

### Quality

### **BSI ISO 9001**

Hoover's factories have been independently assessed for quality. Our products are made using a quality system which meets the requirements of ISO 9001

### **Environment - WEEE Directive**



This appliance is marked according to the European Directive 2002/96/ EC on Waste Electrical and Electronic Equipment (WEEE).

By ensuring this product is disposed of correctly you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product.

The symbol on the product indicates that this product may not be treated as household waste. Instead it shall be handed over to the appliance collection point for recycling of electrical and electronic equipment.

Disposal must be carried out in accordance with the local environmental regulations for waste disposal.

For more detailed information about treatment, recovery and recycling of this product, please contact your local city office, your household waste disposal service or the shop where you purchased the product.

# **GUARANTEE STATEMENT**

The guarantee conditions for this appliance are as defined by our representative in the country in which it is sold. Details regarding these conditions can be obtained from the dealer from whom the appliance was purchased. The bill of sale or receipt must be produced when making any claim under the terms of this guarantee.

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### **User checklist**

If your cleaner is not working properly run through the following checklist.

- 1. Is there a working electricity supply to the cleaner? *Check with another electrical product.*
- 2. Is the dust container full or choked with fine dust? To empty the dust container, see instructions on P6.
- Is the hose blocked?
  To clear a blockage, see instructions on P7.
- 4. Is there a blockage in the cleaner base? To clear a blockage, see the instruction on P7.
- 5. Are the filters blocked? To clean filters, see the instruction on P6.
- 6. Is the nozzle height set correctly?To set the carpet height selector, see the instruction on p4.
- 7. Are the brushes rotating correctly? To check the brushes, see the instructions on p7.
- 8. Has the cleaner overheated? If so, it will take about 30 minutes to reset.

If there is any doubt, call the Hoover customer Helpline 08444 995 599 for advice. They may be able to assist you over the telephone.

#### WARNING

A thermal cut out switches off the cleaner to prevent overheating if it is used when full or there is a blockage or dirty filters. If this should happen switch off, unplug and correct the fault.

It will take approximately 30 minutes for the cut out to automatically reset.

### IMPORTANT

DO NOT RUN OVER THE POWER SUPPLY CORD AS THIS COULD DAMAGE THE SUPPLY CORD INSULATION.

